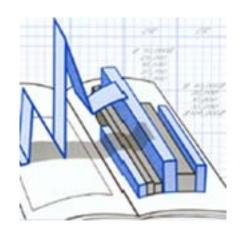
Quarterly Financial Statistics for Enterprises

Third quarter 2014





Statistics Canada Statistique Canada



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Quarterly Financial Statistics for Enterprises

Third quarter 2014

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Symbols

The following standard symbols are used in Statistics Canada publications:

- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published
- * significantly different from reference category (p < 0.05)

Coefficients of variation

A excellent (CV range is 0.00% to 4.99%)
B very good (CV range is 5.00% to 9.99%)
C good (CV range is 10.00% to 14.99%)
D acceptable (CV range is 15.00% to 24.99%)

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Note to users

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Highlights

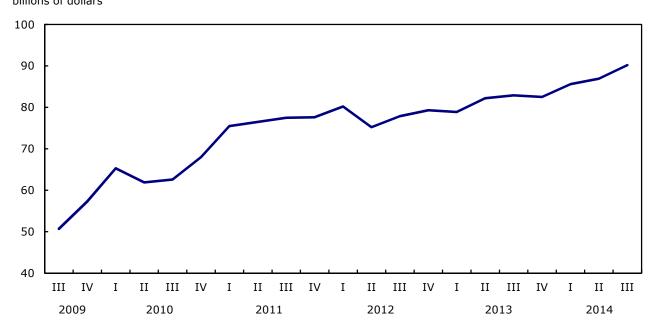
Canadian corporations earned \$90.2 billion in operating profits in the third quarter, up 3.7% from the previous quarte

Analysis

Canadian corporations earned \$90.2 billion in operating profits in the third quarter, up 3.7% from the previous quarter and following a 1.5% gain in the second quarter. Overall, operating profits increased in 13 of 22 industries.

Chart 1
Quarterly operating profits

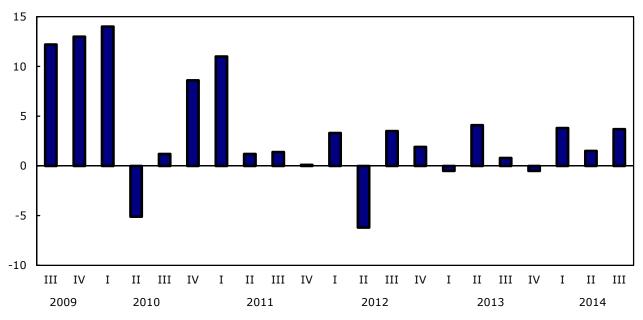
billions of dollars



In the non-financial sector, operating profits grew 2.2% to \$67.1 billion in the third quarter, following a 1.3% decrease in the previous quarter.

Chart 2 **Quarterly change in operating profits**





In the financial sector, operating profits rose 8.6% to \$23.1 billion, following an 11.3% increase in the second quarter. Most of the increase in the third quarter was almost evenly split between the insurance industry and depository credit intermediation.

On a year-over-year basis, operating profits for Canadian corporations increased 8.8% compared with the third quarter of 2013. Profits rose 12.2% in the non-financial sector, while in the financial sector, profits were unchanged compared with the third quarter of 2013.

Non-financial sector

Operating profits increased 10.9% in manufacturing to \$15.9 billion, with 9 of 13 manufacturing industries reporting gains.

Profits in the petroleum and coal products manufacturing industry rose 25.7% to a record \$4.6 billion. While operating revenues fell slightly from record levels in the previous quarter, lower input costs—especially for crude oil—resulted in the increased levels of operating profits for the industry.

The motor vehicle and parts manufacturing industry continued to post strong growth in the third quarter, with operating revenues up 3.9% to \$30.6 billion, the highest level since the second quarter of 2007. Operating profits rebounded, rising 26.0% to \$1.3 billion after falling 18.3% in the second quarter. Continued strong auto sales along with contained operating expenses made the combined first three quarters of 2014 the most profitable since 2002.

Profits for primary metal manufacturing rose 43.4% to \$1.1 billion on strong exports of metals.

Food and soft drink manufacturing profits declined 9.0% in the third quarter to \$1.7 billion. In spite of the drop, the first three quarters of 2014 have seen the highest profits on record.

After posting the largest increase in operating profits in the manufacturing sector in the second quarter, the computer and electronic products manufacturing industry fell 39.7% as operating expenses rose, while operating revenues were virtually unchanged.

Oil and gas extraction profits fell 13.0% to \$4.8 billion as the expenses associated with exploration rose while operating revenues dipped slightly.

Operating profits in wholesale trade fell 6.1% to \$7.9 billion.

Machinery, equipment and supplies wholesalers accounted for much of the decline in the third quarter with operating profits down 24.4% to \$1.5 billion. Food, beverage, tobacco and farm product merchant wholesalers also saw lower profits, down 21.6% to \$853 million.

The retail sector rebounded following a string of consecutive declines dating back to the third quarter of 2013. Operating profits rose 37.5% to \$4.0 billion. A turnaround in operating profits for food and beverage stores was almost entirely responsible for the increase, with profits rising from a \$204 million loss in the previous quarter to a \$730 million profit.

Motor vehicle and parts dealers continued to show signs of strength in the third quarter, with profits up 11.6% to \$618 million on record operating revenues.

Transportation and warehousing profits declined 3.9% to \$4.1 billion, with transportation falling 6.0% to \$2.3 billion and pipelines, warehousing and transportation support activities down 1.1% to \$1.8 billion.

Financial sector

Operating profits in the financial sector rose 8.6% to \$23.1 billion in the third quarter, their highest level since the second quarter of 2013.

Profits for depository credit intermediaries increased 8.9% to \$10.7 billion, following a 6.2% decline in the previous quarter.

Insurance carriers reported profits of \$2.9 billion, up \$846 million from the previous quarter.

Note to readers

Quarterly financial statistics are compiled using financial information provided by enterprises that derive this data from their financial statements. Starting January 1, 2011, Canadian publicly accountable enterprises are required to replace Canadian Generally Accepted Accounting Principles (CGAAP) with International Financial Reporting Standards (IFRS) when preparing their financial statements for fiscal years starting on or after January 1, 2011. Canadian private enterprises are required to replace CGAAP by Accounting Standards for Private Enterprises or IFRS. The adoption of new accounting standards by some enterprises since the beginning of 2011 may affect comparability with prior periods.

Quarterly profit numbers referred to in this release are seasonally adjusted and are in current dollars. The quarterly financial estimates for the first and second quarters of 2014 have been revised. For more information on seasonal adjustment, see Seasonally adjusted data – Frequently asked questions.

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas, for financial industries, these are included, along with interest paid on deposits.

Operating profits differ from net profits, which represent the after-tax profits earned by corporations.

Text table 1 Quarterly financial statistics for enterprises - Seasonally adjusted

	Third quarter 2013	Second quarter 2014 ^r	Third quarter 2014 ^p	Second quarter 2014 to third quarter 2014	Third quarter 2013 to third quarter 2014
<u>-</u>	ł	oillions of dollars		percentage ch	ange
All industries					
Operating revenue	887.1	921.8	927.6	0.6	4.6
Operating profit	82.9	86.9	90.2	3.7	8.8
Net profit	62.5	73.4	71.0	-3.3	13.5
Non-financial					
Operating revenue	806.3	832.5	835.9	0.4	3.7
Operating profit	59.8	65.6	67.1	2.2	12.2
Net profit	46.9	55.2	51.7	-6.4	10.2
Financial					
Operating revenue	80.8	89.3	91.7	2.7	13.5
Operating profit	23.1	21.3	23.1	8.6	0.0
Net profit	15.6	18.2	19.3	6.3	23.6

revised

p preliminary
 Note(s): Figures may not add to totals because of rounding.

Related products

Selected publications from Statistics Canada

61-219-X	Financial and Taxation Statistics for Enterprises
61-220-X	Corporations Returns Act
61-224-X	Financial Performance Indicators for Canadian Business
61-517-X	Inter-corporate Ownership

Selected CANSIM tables from Statistics Canada

187-0001	Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly
187-0002	Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly

Selected surveys from Statistics Canada

Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- · Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- · Banking Balance sheet and income statement

- Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement
- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

Statistical tables

Table 1-1 Summary table — Operating revenue and operating profit, seasonally adjusted

	Third quarter	Fourth quarter	First quarter	Second quarter	Third quarter
	2013	2013	2014 Ilions of dollars	2014	2014
Operating revenue		11111	illoris or dollars		
Total, all industries	887,104	897,153	910,764	921,843	927,551
Total, non-financial industries	806,313	812,832	821,649	832,548	835,855
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation	15,428 42,709 9,308 13,485 70,993 191,840 158,032 120,952 37,985 24,696 21,422 35,902 21,687 12,568 3,085 17,081 9,141 80,792 4,605 26,490 1,553 32,420	15,718 43,007 9,752 13,288 72,150 191,668 159,453 122,385 38,693 25,014 21,315 36,623 21,628 12,803 3,050 17,240 9,044 84,322 4,579 29,545 1,688 32,540	15,101 46,962 10,074 15,641 72,751 192,983 160,433 122,512 38,940 25,046 20,835 35,671 22,880 12,573 3,026 17,127 9,095 89,115 4,770 32,369 1,665 33,880	15,157 45,511 10,368 15,014 73,075 197,810 163,291 125,430 39,214 24,903 20,675 36,534 23,365 12,615 3,186 17,191 9,209 89,295 4,919 32,990 1,630 32,935	15,020 45,284 10,194 15,172 73,289 199,844 163,610 127,324 39,447 25,192 20,439 35,697 23,022 12,735 3,158 17,280 9,148 91,697 4,833 33,472 1,629 34,961
Securities, commodity contracts, and other financial investments and related activities	15,724	15,970	16,431	16,821	16,801
Operating profit					
Total, all industries	82,873	82,467	85,636	86,929	90,170
Total, non-financial industries	59,763	60,062	66,508	65,641	67,058
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,724 4,525 1,133 1,394 4,632 11,325 7,539 4,344 3,756 4,007 5,379 3,825 1,314 2,863 337 981 684	1,870 3,223 1,233 1,329 4,521 11,810 7,426 4,240 4,445 4,249 5,475 3,782 1,669 2,921 221 974 677	1,694 6,138 1,330 1,902 5,027 14,584 7,663 3,859 4,134 4,353 5,173 3,919 1,902 2,871 351 955 651	1,707 5,562 1,385 1,366 5,228 14,298 8,381 2,929 4,283 4,301 5,223 4,196 2,002 2,884 270 956 671	1,707 4,836 1,334 1,494 5,333 15,850 7,870 4,028 4,114 4,411 5,189 3,980 2,068 2,903 304 948 690
Total, finance and insurance industries	23,110	22,405	19,128	21,288	23,113
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	2,334 3,896 330 10,264	2,280 3,933 450 9,391	2,064 -99 437 10,485	2,236 2,042 413 9,832	2,244 2,888 409 10,705
related activities	6,285	6,350	6,241	6,765	6,866

Table 1-2
Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

	Third quarter	Fourth quarter	First quarter	Second quarter	Third quarter
	2013	2013	2014 lions of dollars	2014	2014
- Profit before extraordinary gains			ions of dollars		
Total, all industries	62,578	64,390	65,419	73,385	70,999
Total, non-financial industries	46,946	48,037	48,880	55,215	51,673
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities	1,993 2,478 1,083 455 4,649 8,182 4,181 3,102 2,948 1,866 6,504 4,058 1,372 2,713 209 599 553 15,632 708 2,457	1,891 -1,569 894 676 4,336 12,277 4,121 3,225 2,284 2,189 6,608 4,395 2,850 2,608 57 664 531 16,353 827 3,762	1,671 2,365 1,417 994 4,397 10,629 4,338 2,770 2,276 2,313 5,842 4,213 1,713 2,563 159 608 610 16,540 895 2,973	1,710 3,568 1,450 746 4,857 12,983 4,591 2,318 3,750 2,724 6,037 4,318 2,173 2,664 149 635 544 18,169	1,696 1,034 1,256 763 5,583 11,637 4,747 3,186 2,304 2,916 5,914 4,365 2,396 2,554 169 577 19,326 1,101 4,315
Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	205 6,363 5,900	347 5,459 5,958	287 6,664 5,721	318 6,160 6,522	289 7,244 6,377
Net profit					
Total, all industries	62,528	64,313	65,463	73,394	70,991
Total, non-financial industries	46,897	47,955	48,926	55,215	51,665
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,993 2,478 1,083 455 4,606 8,163 4,195 3,102 2,947 1,866 6,504 4,058 1,372 2,713 209 599 553	1,891 -1,569 894 676 4,294 12,247 4,121 3,218 2,283 2,189 6,608 4,395 2,850 2,608 57 664 530	1,671 2,365 1,417 994 4,397 10,676 4,338 2,770 2,277 2,313 5,842 4,213 1,713 2,563 159 608 610	1,710 3,568 1,450 746 4,857 12,977 4,589 2,317 3,750 2,733 6,037 4,318 2,173 2,664 149 635 544	1,696 1,034 1,256 763 5,583 11,629 4,747 3,186 2,304 2,916 5,914 4,365 2,396 2,554 169 576
Total, finance and insurance industries	15,631	16,358	16,536	18,179	19,326
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	708 2,456 205 6,363	827 3,764 347 5,459	895 2,973 287 6,664	966 4,217 318 6,160	1,101 4,315 289 7,244
related activities	5,900	5,960	5,718	6,518	6,377

Table 1-3 Summary table — Debt to equity and profit margin, selected ratios

	Third quarter	Fourth quarter	First quarter	Second guarter	Third quarter		
	2013	2013	2014	2014	2014		
-			ratio				
Debt to equity							
Total, all industries	0.882	0.867	0.865	0.854	0.848		
Total, non-financial industries	0.914	0.897	0.904	0.892	0.886		
Agriculture, forestry, fishing and hunting	0.993	0.989	0.999	1.004	0.994		
Dil and gas extraction and support activities Mining and quarrying (except oil and gas)	0.609 0.695	0.600 0.685	0.604 0.714	0.603 0.687	0.601 0.686		
Utilities	1.250	1.226	1.216	1.215	1.235		
Construction	1.303	1.289	1.265	1.220	1.191		
Manufacturing (annufacturing annufacturing a	0.725	0.703	0.703	0.679	0.679		
Vholesale trade	0.796	0.784	0.801	0.786	0.775		
Retail trade	0.895	0.877	0.917	0.924	0.910		
ransportation and warehousing	1.518	1.449	1.466	1.416	1.396		
nformation and cultural industries	1.328	1.303	1.356	1.505	1.506		
leal estate and rental and leasing	1.422	1.402	1.399	1.384	1.370		
rofessional, scientific and technical services	0.652	0.653	0.661	0.646	0.652		
Administrative and support, waste management and remediation services	0.855	0.790	0.779	0.721	0.699		
ducational, health care and social assistance services arts. entertainment and recreation	0.587 1.968	0.586 1.955	0.588 1.947	0.578 1.956	0.586 1.944		
accommodation and food services	2.277	2.238	2.148	2.112	2.120		
Repair, maintenance and personal services	0.970	0.936	0.887	0.861	0.850		
otal, finance and insurance industries	0.802	0.790	0.766	0.758	0.754		
on-depository credit intermediation	2.642	2.684	2.541	2.527	2.636		
nsurance carriers and related activities	0.216	0.190	0.188	0.187	0.185		
ctivities related to credit intermediation	0.868	0.829	0.749	0.774	0.752		
epository credit intermediation	0.936	0.923	0.878	0.867	0.843		
ecurities, commodity contracts, and other financial investments and related activities	0.569	0.559	0.576	0.562	0.568		
	percent						
Profit margin							
Fotal, all industries	9.3	9.2	9.4	9.4	9.7		
otal, non-financial industries	7.4	7.4	8.1	7.9	8.0		
Agriculture, forestry, fishing and hunting	11.2	11.9	11.2	11.3	11.4		
Dil and gas extraction and support activities	10.6	7.5	13.1	12.2	10.7		
lining and quarrying (except oil and gas)	12.2	12.6	13.2	13.4	13.1		
Itilities	10.3	10.0	12.2	9.1	9.8		
Construction	6.5	6.3	6.9	7.2	7.3		
lanufacturing	5.9 4.8	6.2	7.6	7.2	7.9 4.8		
Vholesale trade letail trade	4.6 3.6	4.7 3.5	4.8 3.2	5.1 2.3	4.6 3.2		
ransportation and warehousing	9.9	11.5	10.6	10.9	10.4		
nformation and cultural industries	16.2	17.0	17.4	17.3	17.5		
leal estate and rental and leasing	25.1	25.7	24.8	25.3	25.4		
rofessional, scientific and technical services	10.6	10.3	11.0	11.5	11.2		
dministrative and support, waste management and remediation services	6.1	7.7	8.3	8.6	9.0		
ducational, health care and social assistance services	22.8	22.8	22.8	22.9	22.8		
rts, entertainment and recreation	10.9	7.2	11.6	8.5	9.6		
ccommodation and food services	5.7	5.6	5.6	5.6	5.5		
epair, maintenance and personal services	7.5	7.5	7.2	7.3	7.5		
otal, finance and insurance industries	28.6	26.6	21.5	23.8	25.2		
on-depository credit intermediation	50.7	49.8	43.3	45.5	46.4		
nsurance carriers and related activities	14.7	13.3	-0.3	6.2	8.6		
ctivities related to credit intermediation epository credit intermediation	21.3	26.7	26.3 31.0	25.3	25.1		
EURODAY CHEUR BUEURERANDO	31.7	28.9	31.0	29.8	30.6		
Securities, commodity contracts, and other financial investments and							

Table 1-4
Summary table — Return on equity and return on capital employed, selected ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
_			percent		
Return on equity					
Total, all industries	10.6	10.6	10.6	11.7	11.2
Total, non-financial industries	11.1	11.1	11.1	12.3	11.3
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	15.4 3.4 3.5 4.7 21.2 8.7 13.2 12.8 17.9 11.7 14.4 19.3 14.0 31.7 14.1 15.3 19.7	14.3 -2.1 2.9 6.6 19.2 12.8 12.7 12.9 13.1 14.2 21.0 27.3 30.0 3.8 16.4 18.2	12.7 3.2 4.5 9.4 19.0 10.8 13.4 10.9 12.9 13.8 12.4 19.5 15.9 29.2 10.4 14.4 20.0	13.0 4.8 4.4 7.1 20.2 12.9 13.8 8.9 20.5 17.2 12.5 19.9 19.5 30.6 9.7 14.6 17.2	12.8 1.4 3.8 7.3 22.4 11.4 14.0 11.9 12.5 18.2 12.1 20.1 21.2 29.3 10.8 13.2 18.0
Total, finance and insurance industries	9.2	9.5	9.4	10.2	10.7
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	4.8 6.6 9.9 10.7	5.6 9.9 16.1 9.1	5.9 7.6 12.4 10.8	6.2 10.6 13.1 10.0	7.3 10.7 11.7 11.4
Return on capital employed					
Total, all industries	6.9	7.1	7.0	7.6	7.2
Total, non-financial industries	7.2	7.3	7.3	7.9	7.3
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries	9.0 3.2 3.0 4.4 9.5 6.3 8.3 8.6 9.2 8.3 7.5 12.6 8.8 21.3 7.7 7.0	8.5 -0.2 2.6 5.2 9.1 8.8 8.3 9.0 7.8 8.9 7.4 13.1 16.5 19.9 3.5 7.1 10.9	7.6 3.1 3.7 6.6 10.1 7.6 8.7 7.4 7.1 8.8 6.6 12.4 10.2 19.5 6.7 6.7 12.0	7.8 4.0 3.6 5.4 9.4 8.8 9.5 6.4 10.5 9.9 6.7 13.2 12.8 20.2 5.6 6.9 10.6 6.8	7.4 1.8 3.2 6.0 10.6 8.0 7.8 7.1 10.0 6.5 13.2 13.8 6.1 6.7 11.0 7.0
Non-depository credit intermediation	3.0	3.3	3.2	3.4	3.6
Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	5.8 7.3 7.2	9.0 10.5 6.2	6.8 8.0 7.2	9.3 8.9 6.7	9.3 8.3 7.6
related activities	7.2	7.3	6.9	7.7	7.2

Table 2-1 Total, all industries — Balance sheet and income statement

	Third	Fourth	First	Second	Third				
	quarter	quarter 2013	quarter 2014	quarter 2014	quarter 2014				
	2013	millions of dollars							
Balance sheet			IIIOIIS OF GOIIAIS						
Total assets	8,762,054 A	8,898,178 A	9,037,412 A	9,140,075 A	9,259,772 A				
Cash and deposits	469,604	479,326	477,124	491,560	484,119				
Accounts receivable and accrued revenue	512,520	513,882	527,931	526,862	534,824				
Inventories Investments and accounts with affiliates	321,140 1,267,452	324,117 1,287,867	331,282 1,288,254	335,671 1,301,481	338,863 1.319.833				
Portfolio investments	1,104,040	1,141,905	1,152,973	1,162,228	1,168,912				
Loans	2,335,775	2,380,280	2,423,842	2,447,911	2,484,696				
Mortgage	1,246,093	1,266,169	1,284,399	1,294,758	1,318,209				
Non-mortgage	1,089,682	1,114,111	1,139,442	1,153,152	1,166,487				
Allowance for losses on investments and loans	-9,576	-8,546	-9,759	-9,506	-10,312				
Bank customers' liabilities under acceptances	59,651	59,093	63,636	65,837	69,955				
Capital assets, net Other assets	1,656,262 1,045,248	1,676,839 1,043,422	1,695,260 1,086,875	1,714,293 1,103,738	1,729,796 1,139,150				
Total liabilities	6,393,321	6,477,481	6,573,056	6,630,723	6,713,427				
Deposits	2,084,264	2,132,615	2,190,047	2,219,644	2,260,523				
Actuarial liabilities of insurers	260,066	263,397	271,495	279,046	286,662				
Accounts payable and accrued liabilities	604,411	607,293	617,729	610,426	623,190				
Loans and accounts with affiliates	810,786	812,441	826,787	827,263	834,060				
Borrowings	1,277,448 547,642	1,285,384 545,699	1,304,233 559,854	1,315,868 568,158	1,326,305 575,440				
Loans and other borrowings Bankers' acceptances and paper	59,236	59,304	59,612	59,576	60,913				
Bonds and debentures	474,294	480,720	482,458	484,830	486,244				
Mortgages	196,276	199,662	202,309	203,304	203,708				
Future income tax	87,877	88,263	89,237	92,665	93,940				
Bank customers' liabilities under acceptances	59,405	59,113	64,126	66,330	69,965				
Other liabilities	1,209,065	1,228,975	1,209,402	1,219,479	1,218,782				
Total, equity	2,368,733 1,276,617	2,420,697 1,297,122	2,464,353 1,312,681	2,509,350 1,329,078	2,546,345 1,340,083				
Share capital Unitholders' equity	1,270,017	1,297,122	1,312,001	1,329,076	1,340,063				
Liability to policyholders	ő	ŏ	Ö	Ŏ	ŏ				
Contributed surplus and other	202,927	207,835	212,179	211,315	212,942				
Accumulated other comprehensive income	-12,483	-3,288	4,665	3,014	2,784				
Retained earnings	901,672	919,028	934,828	965,943	990,535				
Income statement									
Operating revenue	894,385 A 799,443	904,740 A 805,197	892,841 A 791,093	924,125 A 821,510	935,088 A 831,082				
Sales of goods and services Insurers' premiums	799,443 18,775	19,502	18,887	19,034	19,397				
Annuity considerations	1,585	2,340	1,948	1,864	1,910				
Interest revenue, operating	28,262	28,472	29,793	29,897	30,453				
Dividend revenue, operating	3,890	4,578	4,195	4,561	4,155				
Gains or losses on sale of securities and other assets	-951	-418	-28	139	308				
Other operating revenue	43,410 810,282	45,064 821,513	46,952 809,782	47,119 837,207	47,813 843,322				
Operating expenses Depreciation, depletion and amortization	35,603	36,462	35,668	36,509	36.463				
Insurance claims incurred	12,398	12,165	12,389	11,545	11,853				
Annuity claims incurred	1,944	2,055	2,766	2,490	2,539				
Normal increase in actuarial liabilities	-831	1,204	7,438	6,868	6,587				
Interest expense, operating	6,771	6,981	6,641	6,650	6,736				
Other operating expenses	754,410	762,646	744,880	773,145	779,157				
Operating profit or loss	84,103 8 236	83,227	83,060 7 152	86,919 7,775	91,766 7 373				
Interest and dividend revenue Interest expense on borrowing	8,236 19,873	10,102 20,114	7,152 19,316	7,775 19,510	7,373 19,317				
Gains or losses	-188	-3,088	3,757	8,184	2,356				
Profit before income tax	72,262	70,123	74,660	83,380	82,164				
Income tax	14,558	13,269	15,042	15,866	16,426				
Equity in affiliates' earnings	5,892	6,425	4,929	6,546	5,963				
Profit before extraordinary gains	63,595	63,280	64,547	74,060	71,701				
Extraordinary gains or losses	-49 63 546	-77 63 203	43 64 590	74.060	-8 71 603				
Net profit Other comprehensive income	63,546 2,605	63,203 6,132	64,590 5,611	74,069 -3,039	71,693 -761				
Comprehensive income	66,151	69,335	70,201	71,030	70,932				
	30,101	55,000	. 0,201	,000	. 0,002				

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third guarter	Fourth guarter	First guarter	Second guarter	Third quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions	75,515 63,422 13,477 35,815 1,037 1,847 -25,222 -1,384	89,161 42,699 49,584 29,480 -934 -123 21,161 -3,122	13,200 64,366 -48,859 35,862 761 -13,716 -71,766 -2,306	78,213 73,744 7,545 36,701 193 -9,031 -20,318 -3,076	68,122 71,767 -2,168 36,690 731 1,604 -41,193 -1,477		
Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Otal cash available	58,464 33,337 7,926 6,726 1,268 -1,192 5,083 1,567 10,475 133,978	65,975 48,143 -3,812 3,233 -3,261 169 5,736 589 18,411 155,135	96,884 59,280 14,587 12,454 10,561 283 317 1,294 10,562 110,084	61,209 29,476 -290 12,729 9,964 39 1,434 1,293 19,294 139,422	71,109 41,944 3,714 8,967 4,648 706 2,748 865 16,483 139,231		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Iotal applications of cash ncrease or decrease in cash	17,579 -2,444 -511 20,534 16,911 3,623 46,935 28,873 93,386 40,592	92,117 12,903 35,787 43,426 20,277 23,149 38,765 36,731 167,613 -12,477	50,631 -378 9,298 41,710 17,390 24,320 41,458 29,502 121,591 -11,507	47,509 17,378 8,610 21,520 10,455 11,065 44,146 33,327 124,982 14,440	62,456 15,859 7,189 39,408 23,341 16,067 43,177 31,587 137,220 2,011		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	887,104 82,873 62,578 62,528	897,153 82,467 64,390 64,313	910,764 85,636 65,419 65,463	921,843 86,929 73,385 73,394	927,551 90,170 70,999 70,991		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.3 1.4 0.8	1.1 1.3 -0.5	1.5 1.3 3.8	1.2 1.2 1.5	0.6 0.3 3.7		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	9.3 10.6 0.882 6.9	9.2 10.6 0.867 7.1	9.4 10.6 0.865 7.0	9.4 11.7 0.854 7.6	9.7 11.2 0.848 7.2		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

	Third	Fourth	First	Second	Third				
	quarter	quarter 2013	quarter 2014	quarter 2014	quarter 2014				
	2013	millions of dollars							
Balance sheet			illoris of dollars						
Total assets	4,037,331 A	4,083,140 A	4,142,899 A	4,184,437 A	4,226,106 A				
Cash and deposits	302,153	310,445	310,611	307,088	311,404				
Accounts receivable and accrued revenue	405,025	409,434	417,701	419,783	424,296				
Inventories Investments and accounts with affiliates	321,140 799,191	324,117 805,679	331,282 818,841	335,671 830,925	338,863 840.588				
Portfolio investments	108,520	107,989	106,726	106,053	106,264				
Loans	38,592	39,355	39,957	39,246	39,618				
Mortgage	8,553	8,536	8,580	8,600	8,668				
Non-mortgage	30,038	30,819	31,377	30,646	30,950				
Allowance for losses on investments and loans	0	0	0	0	0				
Bank customers' liabilities under acceptances Capital assets, net	0 1,597,294	0 1,616,925	0 1,635,827	0 1,654,302	0 1,668,991				
Other assets	465,418	469,202	481,957	491,368	496,084				
Total liabilities	2,346,432	2,349,880	2,383,326	2,388,561	2,403,909				
Deposits	0	0	0	, , 0	0				
Actuarial liabilities of insurers	0	0	0	0	0				
Accounts payable and accrued liabilities	431,479	438,423	437,910	436,529	443,277				
Loans and accounts with affiliates Borrowings	615,437 929,218	617,006 937,872	629,761 961,110	634,586 967,709	638,945 975,741				
Loans and other borrowings	440,628	440,225	451,091	458,110	462,248				
Bankers' acceptances and paper	37,319	36,914	37,626	37,100	37,718				
Bonds and debentures	261,070	267,004	275,991	275,226	278,237				
Mortgages	190,200	193,728	196,402	197,273	197,538				
Future income tax	91,638	93,174	94,179	96,832	98,405				
Bank customers' liabilities under acceptances Other liabilities	0 278,661	0 263.404	0 260.366	0 252,905	0 247,541				
Total, equity	1,690,899	1,733,260	1,759,570	1,795,873	1,822,197				
Share capital	969,516	989,238	1,002,765	1,019,948	1,031,364				
Unitholders' equity	0	0	0	0	0				
Liability to policyholders	0	0	0	0	0				
Contributed surplus and other	157,391	162,640	165,825	164,565	166,563				
Accumulated other comprehensive income	-16,283	-10,823	-8,621 599,600	-8,070 619,431	-8,299				
Retained earnings Income statement	580,275	592,206	599,000	019,431	632,569				
Operating revenue	813,926 A	820,131 A	803,610 A	834,906 A	843,783 A				
Sales of goods and services	784,778	790,247	774,990	805,966	814,368				
Insurers' premiums	0	0	0	0	0				
Annuity considerations	0	0	0	0	0				
Interest revenue, operating	0	0	0	0	0				
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0	0	0 0	0				
Other operating revenue	29.147	29,884	28.620	28,940	29,415				
Operating expenses	752,194	759,437	739,783	769,537	774,501				
Depreciation, depletion and amortization	33,415	34,151	33,407	34,155	34,215				
Insurance claims incurred	0	0	0	0	0				
Annuity claims incurred	0	0	0	0	0				
Normal increase in actuarial liabilities Interest expense, operating	0	0	0	0 0	0				
Other operating expenses	718,778	725,286	706,376	735,384	740,285				
Operating profit or loss	61,732	60,693	63,827	65,369	69,282				
Interest and dividend revenue	8,236	10,102	7,152	7,775	7,373				
Interest expense on borrowing	15,263	15,617	15,215	15,524	15,338				
Gains or losses	1,250	-3,065 53,440	584	6,093	905				
Profit before income tax Income tax	55,939 11,602	52,110 9,700	56,354 11,613	63,722 12,269	62,210 13,078				
Equity in affiliates' earnings	4,253	9,700 4,326	3,027	4,356	3,865				
Profit before extraordinary gains	48,590	46,736	47,768	55,809	52,997				
Extraordinary gains or losses	-49	-82	47	-1	-8				
Net profit	48,541	46,654	47,815	55,808	52,989				
Other comprehensive income	1,962	5,274	381	-281	123				
Comprehensive income	50,503	51,928	48,196	55,527	53,111				

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	57,067 48,166 10,452 33,268 1,565 -1,028 -23,353 -1,550 26,241 0 8,763 9,320 3,611 -521	43,530 29,513 14,327 27,100 -462 3,405 -15,716 -309 21,900 0 -834 3,744 -2,105 -263	35,458 47,412 -10,519 33,246 237 -13,523 -30,480 -1,436 34,764 0 8,782 17,150 7,157	52,742 55,375 -85 33,991 271 -6,268 -28,079 -2,548 31,694 0 4,316 7,847 7,663 -455	58,378 52,501 6,772 34,081 682 1,504 -29,495 -895 21,307 0 2,138 7,005 1,413 588		
Bonds and debentures Mortgages Equity Total cash available	4,487	5,300	7,954	-525	4,311		
	1,742	813	1,333	1,165	694		
	8,158	18,990	8,832	19,531	12,165		
	83,308	65,430	70,222	84,435	79,686		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	1,946	2,526	10,124	19,012	5,806		
	1,708	3,561	11,615	18,750	4,083		
	57	-1,072	-1,897	380	1,465		
	181	37	406	-118	258		
	397	-34	38	-133	15		
	-216	71	368	15	243		
	45,670	37,167	40,718	42,431	40,703		
	21,036	27,332	20,946	24,936	23,157		
	68,652	67,025	71,789	86,378	69,666		
	14,656	-1,595	-1,567	-1,943	10,020		
Selected seasonally adjusted items							
Operating revenue	806,313	812,832	821,649	832,548	835,855		
Operating profit	59,763	60,062	66,508	65,641	67,058		
Profit before extraordinary gains	46,946	48,037	48,880	55,215	51,673		
Net profit	46,897	47,955	48,926	55,215	51,665		
Percentage change of selected seasonally adjusted items							
Operating revenue	1.1	0.8	1.1	1.3	0.4		
Operating expenses	0.8	0.8	0.3	1.6	0.2		
Operating profit	4.2	0.5	10.7	-1.3	2.2		
Selected financial ratios							
Profit margin (%)	7.4	7.4	8.1	7.9	8.0		
Return on equity (%)	11.1	11.1	11.1	12.3	11.3		
Debt to equity (ratio)	0.914	0.897	0.904	0.892	0.886		
Return on capital employed (%)	7.2	7.3	7.3	7.9	7.3		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

-	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet			ions or donars					
Total assets	115,611 A	117,464 A	118,343 A	118,888 A	118,974 A			
Cash and deposits	8,316	8,652	8,779	8,704	8,667			
Accounts receivable and accrued revenue	6,198 17,459	6,298 17,912	6,216 18,097	6,273 18,186	6,262 18,232			
Inventories Investments and accounts with affiliates	8,287	8,033	8,624	8,639	8,654			
Portfolio investments	5,374	5,476	5,148	5,389	5,324			
Loans	3,060	3,162	3,098	3,008	2,960			
Mortgage	1,540	1,539	1,552	1,508	1,527			
Non-mortgage	1,520	1,623	1,546	1,500	1,433			
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0 0	0 0	0 0	0			
Capital assets, net	54,171	54,633	54,762	54,863	55,176			
Other assets	12,746	13,298	13,619	13,826	13,698			
Total liabilities	63,801	64,595	65,670	66,118	65,842			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0 5,190	0 5 103	0 5,198	0			
Accounts payable and accrued liabilities Loans and accounts with affiliates	5,344 17,713	18,014	5,192 17,925	17,877	4,977 17,737			
Borrowings	33,737	34,249	34,677	35,112	35,078			
Loans and other borrowings	21,310	21,632	22,139	22,580	22,601			
Bankers' acceptances and paper	739	742	709	755	730			
Bonds and debentures	4,289	4,340	4,373	4,352	4,356			
Mortgages Future income tax	7,399 1,833	7,536 1,856	7,456 1,893	7,425 1,930	7,391 2,020			
Bank customers' liabilities under acceptances	1,855	1,830	1,093	1,930	2,020			
Other liabilities	5,173	5,286	5,982	6,000	6,030			
Total, equity	51,811	52,869	52,673	52,770	53,132			
Share capital	11,194	11,321	11,371	11,178	11,165			
Unitholders' equity	0	0 0	0 0	0 0	0 0			
Liability to policyholders Contributed surplus and other	3,816	4,018	4,097	4,017	4,102			
Accumulated other comprehensive income	20	21	30	24	29			
Retained earnings	36,781	37,510	37,175	37,551	37,836			
Income statement								
Operating revenue Sales of goods and services	15,338 ^B 14,610	15,786 В 15,067	14,920 В 14,239	15,360 В 14,628	14,922 B 14,197			
Insurers' premiums	14,010	0	0	0	14,197			
Annuity considerations	Ö	Ö	Ö	Ö	ő			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0 729	0 719	0 682	0 733	0 725			
Other operating revenue Operating expenses	13,629	13,984	13.190	13,604	13,238			
Depreciation, depletion and amortization	1,024	1,027	969	1,009	1,006			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0 0	0 0	0 0	0			
Interest expense, operating Other operating expenses	12,606	12,956	12,221	12,594	12,232			
Operating profit or loss	1,709	1,802	1,730	1,757	1,684			
Interest and dividend revenue	238	249	237	243	241			
Interest expense on borrowing	372	380	362	380	376			
Gains or losses Profit before income tax	733	558 2 229	303 1,908	333 1,953	332 1 991			
Income tax	2,309 336	2,229 289	1, 908 295	1 ,953 289	1,881 275			
Equity in affiliates' earnings	49	48	46	48	64			
Profit before extraordinary gains	2,021	1,989	1,660	1,712	1,670			
Extraordinary gains or losses	0	0	0	. 0	0			
Net profit	2,021	1,989	1,660	1,712	1,670			
Other comprehensive income Comprehensive income	3 2,024	3 1,992	9 1,669	-6 1,706	5 1,675			
Comprehensive income	2,024	1,332	1,003	1,700	1,073			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	908 1,977 -943 1,011 91 -74 -1,970 -127 -246 0 -96 -117 -37 -33 -33	245 568 -245 190 21 -57 -399 -77 195 0 83 57 -40 1 30 66	811 1,659 -715 960 40 -65 -1,650 -133 224 0 132 63 27 -3 33	878 1,705 -823 979 25 -52 -1,775 -4 133 0 -158 248 276 2 -20 -10	939 1,614 -562 991 48 -137 -1,464 -113 -491 0 -113 -293 -203 -23 4 -71		
Equity Total cash available Applications	-33 662	55 440	29 1,035	43 1,011	-85 448		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	90 -85 -146 321 327 -6 255 132 477 185	-17 -75 51 6 -3 9 135 131 249	79 173 -69 -24 -5 -30 516 195 791 244	99 -34 131 3 0 2 598 144 841 169	-248 -91 -135 -21 -12 -10 554 136 442 7		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	15,428 1,724 1,993 1,993	15,718 1,870 1,891 1,891	15,101 1,694 1,671 1,671	15,157 1,707 1,710 1,710	15,020 1,707 1,696 1,696		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-0.3 0.2 -4.0	1.9 1.0 8.5	-3.9 -3.2 -9.4	0.4 0.3 0.8	-0.9 -1.0 0.0		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	11.2 15.4 0.993 9.0	11.9 14.3 0.989 8.5	11.2 12.7 0.999 7.6	11.3 13.0 1.004 7.8	11.4 12.8 0.994 7.4		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2014	2014	2014
		mill	lions of dollars		
Balance sheet					
Total assets	577,630 A	583,811 A	587,895 A	589,351 A	601,255 A
Cash and deposits	26,181	26,862	26,427	24,980	25,760
Accounts receivable and accrued revenue	28,945	30,405	32,504	31,309	31,890
Inventories	7,292	7,508	7,855	7,983	8,256
Investments and accounts with affiliates Portfolio investments	100,619 6,260	101,825 6,315	102,180 6,233	100,205 5,827	102,813 6,014
Loans	617	609	430	428	435
Mortgage	178	169	169	171	172
Non-mortgage	439	440	260	257	262
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	360,334	363,516	365,637	373,254	380,611
Other assets Total liabilities	47,381 288,143	46,771 287,770	46,630 289,770	45,365 289,392	45,475 294,031
Deposits	200,140	0	0	0	0
Actuarial liabilities of insurers	0	Ö	Õ	Õ	Ö
Accounts payable and accrued liabilities	36,489	37,126	36,530	34,625	35,788
Loans and accounts with affiliates	67,456	67,723	67,976	69,394	70,908
Borrowings	108,704	109,864	112,154	111,601	113,799
Loans and other borrowings	59,683	59,681	59,697	60,059	61,466
Bankers' acceptances and paper Bonds and debentures	7,712 40,095	7,884 40,565	8,337 42,451	8,278 41,666	8,318 42,368
Mortgages	1,213	1,734	1,670	1,598	1,648
Future income tax	31,470	31,079	31,158	31,288	31,798
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	44,024	41,978	41,952	42,483	41,738
Total, equity	289,487	296,042	298,123	299,956	307,224
Share capital Unitholders' equity	252,991 0	263,398 0	265,079 0	266,610 0	271,856 0
Liability to policyholders	ő	0	0	0	0
Contributed surplus and other	16,056	16,121	16,056	13,929	16,045
Accumulated other comprehensive income	1,146	1,049	1,166	1,038	1,065
Retained earnings	19,295	15,474	15,821	18,379	18,257
Income statement					
Operating revenue	42,709 A	43,007 A	46,962 A	45,511 A	45,284 A
Sales of goods and services	42,709	43,007	46,962	45,511	45,284
Insurers' premiums Annuity considerations	0	0	0	0	0 0
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	Ö	0	0	0	0
Gains or losses on sale of securities and other assets	Ö	Õ	Õ	Õ	Ö
Other operating revenue	0	0	0	0	0
Operating expenses	38,184	39,784	40,823	39,950	40,448
Depreciation, depletion and amortization	8,415	8,765	8,351	8,464	8,546
Insurance claims incurred Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	Ö	Õ	Õ	Ö
Other operating expenses	29,769	31,019	32,472	31,486	31,901
Operating profit or loss	4,525	3,223	6,138	5,562	4,836
Interest and dividend revenue	344	413	372	284	286
Interest expense on borrowing	1,697	1,765	1,768	1,739	1,749
Gains or losses Profit before income tax	-299 2,871	-3,705 -1,836	-1,807 2,937	189 4,296	-1,486 1,884
Income tax	1,018	-1, 636 402	1,321	4,2 56 1,556	1,481
Equity in affiliates' earnings	624	669	749	827	630
Profit before extraordinary gains	2,478	-1,569	2,365	3,568	1,034
Extraordinary gains or losses	0	0	0	0	0
Net profit	2,478	-1,569	2,365	3,568	1,034
Other comprehensive income	290	10	187	-85	40
Comprehensive income	2,768	-1,559	2,552	3,483	1,074

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter	Fourth quarter	First quarter	Second quarter	Third quarter
	2013	2013 mil	2014 lions of dollars	2014	2014
statement of changes in financial position		11111	ilons of dollars		
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	10,112 2,476 7,213 8,409 497 -764 -928 423 3,524 0 1,400 -352	5,147 -1,405 7,070 8,396 -392 -949 15 -518 9,240 0 502 1,617	8,041 2,478 5,270 8,331 86 -2,286 -861 294 4,868 0 407 2,642	12,351 3,579 8,418 8,427 54 -890 828 354 5,052 0 1,362 -145	9,877 1,018 8,614 8,511 360 413 -670 244 8,847 0 1,443
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity otal cash available	544 -635 -216 -44 2,475 13,636	867 186 261 303 7,121 14,388	763 343 1,531 4 1,820 12,910	539 115 -782 -18 3,835 17,403	993 38 700 16 5,658 18,723
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash ncrease or decrease in cash	-37 451 -311 -178 2 -179 13,264 1,695 14,921 -1,285	711 654 65 -8 -10 2 12,771 1,962 15,444 -1,056	-723 -343 -199 -181 1 -182 13,299 1,930 14,505 -1,596	1,239 1,304 -67 2 1 1 15,849 1,949 19,037 -1,634	2,835 2,654 177 4 2 2 14,250 2,162 19,247 -524
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	42,709 4,525 2,478 2,478	43,007 3,223 -1,569 -1,569	46,962 6,138 2,365 2,365	45,511 5,562 3,568 3,568	45,284 4,836 1,034 1,034
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	3.5 -0.7 59.8	0.7 4.2 -28.8	9.2 2.6 90.5	-3.1 -2.1 -9.4	-0.5 1.2 -13.0
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	10.6 3.4 0.609 3.2	7.5 -2.1 0.600 -0.2	13.1 3.2 0.604 3.1	12.2 4.8 0.603 4.0	10.7 1.4 0.601 1.8

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet								
Total assets	234,774 A	236,000 A	241,137 A	249,840 A	253,761 A			
Cash and deposits Accounts receivable and accrued revenue	6,389 18.673	6,338 18.916	6,775 18.948	6,478 18.832	6,421 19.097			
Inventories	6,756	6,838	6,929	6,788	6,937			
Investments and accounts with affiliates	109,469	109,674	111,964	119,956	122,308			
Portfolio investments	1,534	1,538	1,590	1,558	1,576			
Loans	64 26	65 27	55 26	55 26	65 27			
Mortgage Non-mortgage	38	38	26 29	26 29	39			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	73,192	73,578	75,443	77,109	77,638			
Other assets Total liabilities	18,695 112,198	19,054 111,822	19,434 116,311	19,064 118,095	19,719 119,674			
Deposits	112,198	0	0	0	0			
Actuarial liabilities of insurers	Ö	ŏ	ŏ	Ŏ	Ö			
Accounts payable and accrued liabilities	8,929	9,088	9,293	9,703	9,872			
Loans and accounts with affiliates	53,508	53,277	55,591	55,554	56,629			
Borrowings Loans and other borrowings	31,719 14,044	31,780 13,670	33,496 15,515	34,986 16,963	35,380 17,197			
Bankers' acceptances and paper	324	696	179	178	17,137			
Bonds and debentures	17,305	17,412	17,602	17,646	17,804			
Mortgages	46	2	200	198	200			
Future income tax	9,142 0	9,242 0	9,217 0	9,782 0	9,817 0			
Bank customers' liabilities under acceptances Other liabilities	8,900	8,435	8,714	8,069	7,976			
Total, equity	122,575	124,178	124,827	131,746	134,087			
Share capital	79,890	81,095	82,807	89,920	90,875			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	11 506	0	0	0	0			
Contributed surplus and other Accumulated other comprehensive income	11,586 -405	11,712 -355	12,102 -446	12,168 -401	12,912 -603			
Retained earnings	31,504	31,726	30,363	30,059	30,902			
Income statement								
Operating revenue	9,308 A	9,752 A	10,074 A	10,368 A	10,194 A			
Sales of goods and services	9,308 0	9,752 0	10,074 0	10,368 0	10,194 0			
Insurers' premiums Annuity considerations	0	0	0	0	0			
Interest revenue, operating	0	Ö	Ö	Ö	Ö			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue Operating expenses	0 8,174	0 8,519	0 8,745	0 8,983	0 8,861			
Depreciation, depletion and amortization	912	926	1,014	1,052	1,036			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0 0	0 0	0 0	0			
Interest expense, operating Other operating expenses	7,262	7,594	7,731	7,930	7,825			
Operating profit or loss	1,133	1,233	1,330	1,385	1,334			
Interest and dividend revenue	443	452	455	468	470			
Interest expense on borrowing	684	700	773	798	783			
Gains or losses	221 1 114	-77 911	283 4 205	322 1,377	308			
Profit before income tax Income tax	1,114 251	911 199	1,295 129	1,377 243	1,328 196			
Equity in affiliates' earnings	221	182	251	316	124			
Profit before extraordinary gains	1,083	894	1,417	1,450	1,256			
Extraordinary gains or losses	0	0	0	0	0			
Net profit	1,083	894	1,417	1,450	1,256			
Other comprehensive income Comprehensive income	290 1,374	296 1,190	214 1,631	74 1,524	-9 1,247			
Comprehensive income	1,374	1,190	1,031	1,324	1,241			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	852	1,061	2,709	2,764	1,303		
Net profit	1,083	930	1,424	1,451	1,256		
Non-cash items	-334	161	1,209	1,251	-43		
Depreciation, depletion and amortization	912	867	994	1,047	1,021		
Future income tax	101	111	63	104	96		
Working capital	280	-157	-103	669	-238		
Other non-cash items	-1,627	-661	256	-570	-922		
Prior period cash transactions	103	-30	76	62	89		
ash from financing activities	2,297	1,094	2,841	424	2,707		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	1,348	-238	1,135	-234	696		
Borrowings from non-affiliates	136	59	1,306	61	330		
Loans and other borrowings	44	-373	1,662	116	167		
Bankers' acceptances and paper	118	371	-516	-1	. 1		
Bonds and debentures	-26	105	160	-53	161		
Mortgages	0	-44	0	1	2		
Equity	812	1,273	401	597	1,681		
otal cash available	3,149	2,155	5,550	3,188	4,010		
applications							
Cash applied to investment activities	1,177	255	1,213	767	1,850		
Investments in affiliates	1,818	253	1,171	812	1,823		
Portfolio investments	-592	2	52	-45	17		
Loans	-49	0	-10	0	10		
Mortgage loans	0	0	0	0	0		
Non-mortgage loans	-49	0	-9	1	10		
Cash applied to fixed assets	1,548	1,458	1,803	2,040	1,411		
Cash applied to dividends	1,048	1,040	1,061	1,089	1,074		
otal applications of cash	3,772	2,752	4,076	3,896	4,336		
ncrease or decrease in cash	-623	-598	1,474	-708	-326		
elected seasonally adjusted items							
Operating revenue	9.308	9.752	10.074	10.368	10.194		
Operating profit	1,133	1,233	1,330	1,385	1.334		
Profit before extraordinary gains	1,083	894	1,417	1,450	1,256		
et profit	1,083	894	1,417	1,450	1,256		
ercentage change of selected seasonally adjusted items							
perating revenue	-7.2	4.8	3.3	2.9	-1.7		
Operating expenses	-2.2	4.2	2.6	2.7	-1.4		
perating profit	-32.0	8.8	7.9	4.2	-3.7		
elected financial ratios							
rofit margin (%)	12.2	12.6	13.2	13.4	13.1		
eturn on equity (%)	3.5	2.9	4.5	4.4	3.8		
ebt to equity (76)	0.695	2.9 0.685	4.5 0.714	0.687	0.686		
Return on capital employed (%)	3.0	2.6	0.71 4 3.7	3.6	3.2		
eturi on capital employeu (70)	3.0	2.0	3.1	3.0	3.2		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 Utilities — Balance sheet and income statement

	Third	Fourth	First	Second	Third	
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014	
	millions of dollars					
Balance sheet						
Total assets	116,922 A	119,462 A	123,968 A	123,494 A	125,585 A	
Cash and deposits Accounts receivable and accrued revenue	2,824 7,209	2,735 7,764	3,212 9,500	3,316 7,738	3,725 7.447	
Inventories	2,829	2,793	2,624	2,757	3,110	
Investments and accounts with affiliates	10,499	10,787	11,093	11,327	11,420	
Portfolio investments	483	487	487	477	476	
Loans	855	1,107	1,108	1,112	1,127	
Mortgage	1	1	1		1	
Non-mortgage	855	1,106	1,107	1,111	1,126	
Allowance for losses on investments and loans	0	0 0	0 0	0 0	0 0	
Bank customers' liabilities under acceptances Capital assets, net	77,625	79,559	80,592	81,589	82,652	
Other assets	14,599	14,230	15,352	15,179	15,629	
Fotal liabilities	77,809	78,563	81,679	81,339	83,566	
Deposits	0	0	0	0	0	
Actuarial liabilities of insurers	Ö	0	0	0	0	
Accounts payable and accrued liabilities	7,383	8,001	8,561	7,617	8,221	
oans and accounts with affiliates	5,507	5,731	6,538	6,460	6,276	
Borrowings	43,398	44,390	44,889	44,759	45,606	
Loans and other borrowings	18,278	19,109	18,671	18,874	19,194	
Bankers' acceptances and paper	2,112	1,559	1,762	1,488	1,650	
Bonds and debentures Mortgages	22,992 15	23,709 13	24,440 16	24,381 17	24,747 15	
Future income tax	5,476	5,624	5,977	6,011	6,037	
Bank customers' liabilities under acceptances	0,470	0,024	0,377	0,011	0,007	
Other liabilities	16,044	14,817	15,714	16,491	17,425	
Total, equity	39,113	40,898	42,289	42,155	42,019	
Share capital	32,445	32,949	33,199	33,989	34,381	
Unitholders' equity	0	0	0	0	0	
Liability to policyholders	0	0	0	0	0	
Contributed surplus and other	5,854	5,588	5,526	5,600	5,616	
Accumulated other comprehensive income	941 -126	1,194 1,167	1,136	1,106 1,460	1,151 871	
Retained earnings income statement	-120	1,107	2,427	1,400	0/1	
Operating revenue	11,962 A	13,744 A	17,774 A	14,072 A	13,586 A	
Sales of goods and services	11,802	13,557	17,596	13,886	13,411	
Insurers' premiums	0	0	0	0	0	
Annuity considerations	0	0	0	0	0	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Gains or losses on sale of securities and other assets	0	0	0	0	0	
Other operating revenue Operating expenses	160 10,784	187 12,396	178 15,416	186 12,951	175 12,291	
Depreciation, depletion and amortization	1,054	1,181	1,190	1,137	1,143	
nsurance claims incurred	0	0	0	0	0	
Annuity claims incurred	Ö	Ŏ	Õ	Ö	Õ	
Normal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	0	0	0	0	0	
Other operating expenses	9,730	11,216	14,226	11,814	11,148	
perating profit or loss	1,178	1,348	2,358	1,121	1,295	
terest and dividend revenue	107	140	115	123	119	
Iterest expense on borrowing	691	761 76	817 215	775 30	761 59	
Gains or losses Profit before income tax	-242 353	76 804	1,873	30 500	713	
ncome tax	128	224	398	163	165	
Equity in affiliates' earnings	41	104	88	55	34	
Profit before extraordinary gains	267	684	1,563	392	582	
Extraordinary gains or losses	0	0	0	0	0	
let profit	267	684	1,563	392	582	
Other comprehensive income	-168	386	-16	1	45	
Comprehensive income	100	1,071	1,547	393	627	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 7-2 Utilities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	2,659 267 2,477 1,054 35 -282 1,670 -85 2,054 0 538 487 940 43 -495 -1	1,399 673 702 1,145 34 -297 -181 24 471 0 153 152 169 -594 579	796 1,529 -698 1,182 120 -1,074 -926 -36 958 0 535 558 -444 203 796 3	2,326 392 1,941 1,137 23 588 193 -7 650 0 -79 -130 203 -274 -59	2,141 582 1,531 1,143 -4 550 -157 28 1,060 0 -183 846 320 162 366 -1		
Equity Total cash available	1,029 4,713	166 1,870	-135 1,753	859 2,977	397 3,201		
Applications Cash applied to investment activities Investments in affiliates	-169 -140	434 146	293 290	202 209	104 90		
Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-30 1 0 1 4,364 318 4,514 199	14 274 0 274 1,341 234 2,009	3 3 358 181 831 922	-10 4 0 4 1,975 257 2,434 542	-1 15 0 15 2,085 291 2,480 721		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	13,485 1,394 455 455	13,288 1,329 676 676	15,641 1,902 994 994	15,014 1,366 746 746	15,172 1,494 763 763		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-8.8 -9.2 -5.5	-1.5 -1.1 -4.7	17.7 14.9 43.1	-4.0 -0.7 -28.2	1.0 0.2 9.4		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	10.3 4.7 1.250 4.4	10.0 6.6 1.226 5.2	12.2 9.4 1.216 6.6	9.1 7.1 1.215 5.4	9.8 7.3 1.235 6.0		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 8-1 Construction — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	2010	millions of dollars						
Balance sheet			iono or donaro					
Total assets	263,701 A	266,735 A	266,945 A	270,484 A	273,623 A			
Cash and deposits	31,783	32,475	32,750	31,994	32,193			
Accounts receivable and accrued revenue Inventories	55,862 49,438	55,814 49.962	55,101 50,599	57,682 51,616	59,225 52.245			
Investments and accounts with affiliates	42,767	43,502	43,449	44,751	44,621			
Portfolio investments	9,175	9,129	9,252	9,486	9,631			
Loans	2,011	2,007	1,960	1,575	1,734			
Mortgage	29	25	17	132	139			
Non-mortgage	1,981 0	1,983 0	1,943 0	1,443 0	1,595 0			
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	52,945	53,225	53,285	52,419	51,931			
Other assets	19,720	20,614	20,548	20,962	22,043			
Total liabilities	175,878	176,585	174,240	174,261	174,053			
Deposits	0	0	0 0	0 0	0 0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	47,055	47,089	45,963	47,151	48,764			
Loans and accounts with affiliates	45,872	46,855	47,410	48,105	48,310			
Borrowings	68,580	69,347	69,878	69,260	70,277			
Loans and other borrowings	39,063	39,807	39,602	39,507	40,234			
Bankers' acceptances and paper	1,189	1,219	1,267	1,263	1,363			
Bonds and debentures Mortgages	6,732 21,596	6,702 21,619	6,938 22.072	6,974 21,515	6,797 21,884			
Future income tax	813	742	894	829	789			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	13,559	12,552	10,095	8,917	5,913			
Total, equity	87,822	90,150	92,705	96,223	99,570			
Share capital	13,648 0	13,955 0	14,175 0	14,331 0	14,556 0			
Unitholders' equity Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	4,225	4,043	4,190	4,311	3,425			
Accumulated other comprehensive income	39	25	38	42	-47			
Retained earnings	69,911	72,127	74,301	77,540	81,635			
Income statement			07.040.D	7 4 400 4	 :			
Operating revenue Sales of goods and services	75,617 A 74,619	74,477 A 73,287	67,342 В 66,328	71,403 A 70,248	77,529 A 76,274			
Insurers' premiums	74,019	0	00,320	0	70,274			
Annuity considerations	Ö	Ö	Ö	Ö	Ö			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets Other operating revenue	0 998	0 1,190	0 1,014	0 1,154	0 1,256			
Operating expenses	70,012	69,474	63.261	66,924	70,904			
Depreciation, depletion and amortization	1,580	1,586	1,453	1,532	1,602			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities Interest expense, operating	0	0	0 0	0 0	0 0			
Other operating expenses	68,432	67,889	61,808	65,392	69,301			
Operating profit or loss	5,605	5,003	4,081	4,479	6,626			
Interest and dividend revenue	484	477	446	466	697			
Interest expense on borrowing	489	522	521	494	508			
Gains or losses Profit before income tax	228 5,825	245 5,205	206 4,211	224 4,676	276 7,088			
Income tax	1,136	939	771	4,676 891	1,280			
Equity in affiliates' earnings	503	526	446	484	498			
Profit before extraordinary gains	5,192	4,792	3,886	4,268	6,306			
Extraordinary gains or losses	-43	-42	-1	-1	0			
Net profit Other comprehensive income	5,149	4,749	3,885	4,268	6,306			
Other comprehensive income Comprehensive income	29 5,178	18 4,767	-8 3,878	-6 4,262	-32 6,274			
comprehensive income	3,170	7,101	5,070	7,202	0,214			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Third	Fourth	First	Second	Third	
	quarter	quarter	quarter	quarter	quarter	
	2013	2013	2014	2014	2014	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital	4,667 5,018 -1,921 1,573 102 -902	2,231 2,483 -78 549 -29 186	3,933 3,802 -1,459 1,449 -12 432	592 4,283 -3,462 1,529 65 -2,042	3,612 6,263 -4,386 1,599 -34 -500	
Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	-2,694	-784	-3,327	-3,013	-5,451	
	1,569	-174	1,590	-230	1,735	
	2,247	123	- 364	1,523	475	
	0	0	0	0	0	
	423	504	-222	689	-74	
	1,561	-508	39	411	600	
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	783	-214	-139	658	414	
	51	25	-20	11	93	
	91	-43	229	53	-177	
	637	-276	-30	-311	270	
	263	128	-181	422	-51	
	6,913	2,355	3,569	2,114	4,087	
Applications						
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	355	249	-768	767	126	
	285	295	-655	631	-117	
	60	-44	-77	94	116	
	11	-3	-36	42	128	
	-18	1	10	-12	-5	
	29	-4	-46	53	133	
	935	627	693	860	574	
	1,051	1,145	1,471	953	1,187	
	2,340	2,020	1,395	2,580	1,887	
	4,573	334	2,174	-466	2,200	
Selected seasonally adjusted items						
Operating revenue	70,993	72,150	72,751	73,075	73,289	
Operating profit	4,632	4,521	5,027	5,228	5,333	
Profit before extraordinary gains	4,649	4,336	4,397	4,857	5,583	
Net profit	4,606	4,294	4,397	4,857	5,583	
Percentage change of selected seasonally adjusted items						
Operating revenue	2.5	1.6	0.8	0.4	0.3	
Operating expenses	2.2	1.9	0.1	0.2	0.2	
Operating profit	7.5	-2.4	11.2	4.0	2.0	
Selected financial ratios						
Profit margin (%)	6.5	6.3	6.9	7.2	7.3	
Return on equity (%)	21.2	19.2	19.0	20.2	22.4	
Debt to equity (ratio)	1.303	1.289	1.265	1.220	1.191	
Return on capital employed (%)	9.5	9.1	10.1	9.4	10.6	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

	Third	Fourth	First	Second	Third		
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014		
	millions of dollars						
Balance sheet							
Total assets	865,426 A	865,285 A	883,538 A	889,260 A	896,836 A		
Cash and deposits	47,259 98,328	47,204 96.564	46,754 100,662	47,307 103,239	49,226 104,156		
Accounts receivable and accrued revenue Inventories	96,326 81,403	80,941	85,369	85,376	85,459		
Investments and accounts with affiliates	203,500	202,961	205,616	206,914	209,350		
Portfolio investments	16,111	15,947	15,391	14,567	14,585		
Loans	5,282	5,248	5,268	5,262	5,300		
Mortgage	392	392	392	396	396		
Non-mortgage	4,890 0	4,857	4,876	4,866 0	4,903 0		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0 0	0 0	0	0		
Capital assets, net	303,031	307,234	312,259	315,445	317,006		
Other assets	110,511	109,188	112,218	111,150	111,754		
Total liabilities	489,899	481,867	491,002	485,500	490,149		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities Loans and accounts with affiliates	109,402 150,079	109,376 149,190	112,810 151.334	112,469 150,576	113,931 152,558		
Borrowings	122,034	120,296	124,539	123,559	123,598		
Loans and other borrowings	77,413	75,956	79,054	78,576	78,593		
Bankers' acceptances and paper	5,050	4,825	5,351	5,113	5,092		
Bonds and debentures	34,420	34,356	35,039	34,731	34,790		
Mortgages	5,151	5,158	5,094	5,138	5,124		
Future income tax	24,394	25,108	25,125 0	25,224 0	25,884 0		
Bank customers' liabilities under acceptances Other liabilities	0 83,989	0 77,897	77.193	73,671	74,178		
Total, equity	375,527	383,418	392.536	403,760	406.687		
Share capital	209,933	212,880	215,172	219,250	219,661		
Unitholders' equity	0	0	0	0	0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	38,255	38,742	40,161	40,195	40,820		
Accumulated other comprehensive income	-12,287	-8,266	-7,661	-7,550	-7,404		
Retained earnings Income statement	139,626	140,062	144,864	151,865	153,610		
Operating revenue	191,128 ^A	192,453 A	189,108 A	201,341 A	199,458 A		
Sales of goods and services	189,813	190,990	187,848	199,951	197,958		
Insurers' premiums	0	0	0	0	0		
Annuity considerations	0	0	0	0	0		
nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets Other operating revenue	0 1,314	0 1,463	0 1,260	0 1,391	0 1,500		
Operating expenses	179,655	180,602	175,289	186,509	183,494		
Depreciation, depletion and amortization	6,651	6,585	6,586	6,882	6,718		
nsurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating	173.004	0	0 168.703	0 179.627	0 176.776		
Other operating expenses	173,004	174,017 11,851	117.11	,			
Operating profit or loss nterest and dividend revenue	11,472 2,078	3,333	13,819 1,108	14,832 1,269	15,964 1,114		
nterest expense on borrowing	2,832	2,827	2,764	2,576	2,740		
Gains or losses	276	-2,031	627	3,383	760		
Profit before income tax	10,990	10,322	12,796	16,908	15,093		
ncome tax	1,957	847	2,487	2,672	2,916		
Equity in affiliates' earnings	255	273	212	269	211		
Profit before extraordinary gains Extraordinary gains or losses	9,288 -19	9,747 -30	10,521 47	14,505 -6	12,388 -8		
Net profit	9,269	9,717	10,568	14,499	12,380		
	394	893	32	5	332		
Other comprehensive income			02	0	332		

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	10,935 9,267 4,571 6,593 128 -1,821 -328 -2,903 3,075 0 3,757 545 -616	12,867 8,596 6,453 5,859 -733 4,241 -2,914 -2,182 -890 0 -986 -2,218 -1,976	4,068 10,477 -3,664 6,517 -201 -5,063 -4,917 -2,745 7,097 0 2,438 2,511 1,914	10,953 14,449 -1,344 6,823 -98 -2,774 -5,294 -2,152 2,971 0 -273 -823 -354	15,054 12,322 5,107 6,665 87 1,602 -3,247 -2,375 2,002 0 1,308 6		
Bankers' acceptances and paper Bonds and debentures Mortgages Equity otal cash available	271 882 8 -1,226 14,010	-215 -10 -18 2,314 11,977	493 111 -6 2,148 11,165	-242 -296 69 4,068 13,924	-83 70 4 688 17,056		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash Increase or decrease in cash	-3,008 -2,807 -237 36 2 34 9,480 4,118 10,590 3,420	-819 -517 -289 -13 -1 -12 10,066 9,097 18,344 -6,367	646 1,529 -881 -2 0 -2 8,786 3,265 12,698 -1,533	978 1,760 -745 -37 4 -41 7,822 3,805 12,605 1,320	2,682 1,696 949 37 6,037 5,347 14,066 2,990		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains let profit	191,840 11,325 8,182 8,163	191,668 11,810 12,277 12,247	192,983 14,584 10,629 10,676	197,810 14,298 12,983 12,977	199,844 15,850 11,637 11,629		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.4 1.8 -4.4	-0.1 -0.4 4.3	0.7 -0.8 23.5	2.5 2.9 -2.0	1.0 0.3 10.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	5.9 8.7 0.725 6.3	6.2 12.8 0.703 8.8	7.6 10.8 0.703 7.6	7.2 12.9 0.679 8.8	7.9 11.4 0.679 8.0		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 10-1 Wholesale trade — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet								
Total assets	317,246 A	322,574 A	328,188 A	333,370 A	336,046 A			
Cash and deposits Accounts receivable and accrued revenue	29,616 74,715	30,799 76.535	30,229 78,385	31,183 79,184	31,231 79.897			
Inventories	63,221	63,284	65,669	67,030	68.118			
Investments and accounts with affiliates	54,609	56,086	56,034	56,729	57,054			
Portfolio investments	5,828	5,860	6,080	6,254	6,460			
Loans	6,326	6,163	6,344	6,410	6,444			
Mortgage	439	443	513	507	508			
Non-mortgage Allowance for losses on investments and loans	5,887 0	5,720 0	5,832 0	5,903 0	5,936 0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	44,330	45,007	45,945	46,936	47,631			
Other assets	38,601	38,841	39,501	39,644	39,212			
Total liabilities	190,782	193,139	198,691	200,236	200,450			
Deposits	0	0 0	0 0	0 0	0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 71,265	72,906	74,066	74,539	75,108			
Loans and accounts with affiliates	53,476	54,033	54,410	54,777	54,701			
Borrowings	47,246	47,381	49,291	49,932	50,324			
Loans and other borrowings	37,131	36,900	38,751	39,097	39,366			
Bankers' acceptances and paper	2,457	2,449	2,412	2,455	2,498			
Bonds and debentures	5,631	5,891	5,890	5,974 2,405	6,121 2,339			
Mortgages Future income tax	2,028 333	2,141 481	2,238 484	649	2,339 724			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	18,461	18,337	20,440	20,340	19,594			
Total, equity	126,464	129,435	129,497	133,134	135,596			
Share capital	54,710	55,525	55,939	57,376	57,605			
Unitholders' equity	0	0 0	0 0	0 0	0			
Liability to policyholders Contributed surplus and other	10,718	11,146	11,801	11,871	11,894			
Accumulated other comprehensive income	-633	-374	-296	-494	-439			
Retained earnings	61,669	63,139	62,052	64,380	66,536			
Income statement								
Operating revenue	158,288 A	162,040 A	154,824 A	166,031 A	163,923 A			
Sales of goods and services Insurers' premiums	155,784 0	159,134 0	152,347 0	163,246 0	161,184 0			
Annuity considerations	0	0	0	0	0			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue Operating expenses	2,504 150,549	2,906 154,657	2,478 147,689	2,785 157,229	2,738 155,889			
Depreciation, depletion and amortization	1,448	1,520	1,495	1,580	1,564			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating	0 149,100	0 153,137	0 146,196	0 155,650	0 154,325			
Other operating expenses Operating profit or loss	7,739	7,383	7,135	8,802	8,033			
Interest and dividend revenue	486	463	394	506	448			
Interest expense on borrowing	834	887	925	1,279	995			
Gains or losses	-1,978	-1,568	-1,583	-1,676	-1,436			
Profit before income tax	5,403	5,386	5,018	6,352	6,044			
Income tax Equity in affiliates' earnings	1,269	1,263	1,159	1,491 86	1,399			
⊨quity in amiliates_earnings Profit before extraordinary gains	106 4,240	86 4,208	85 3,944	4, 948	83 4,728			
Extraordinary gains or losses	4,240 14	4,208 0	0	-2	4,720			
Net profit	4,254	4,208	3,944	4,946	4,728			
Öther comprehensive income	211	227	80	-185	5			
Comprehensive income	4,465	4,436	4,024	4,761	4,733			

Note(s):

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- Figures may not add due to rounding.

Table 10-2 Wholesale trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit	7,272 4.144	6,084 3,134	5,038 3.845	5,382 4.906	5,719 4.654		
Non-cash items	2,727	3,134	668	-242	604		
		1.190	1.475				
Depreciation, depletion and amortization	1,438 40	-1	1,475 -4	1,577 51	1,565 81		
Future income tax Working capital	73	183	- 4 -2.807	-1.335	-741		
Other non-cash items	1,176	-979	-2,807 2.004	-1,335 -535	-741		
Prior period cash transactions	401	2,557	2,00 4 525	718	-302 461		
	1,209	2,557 1,099	1.449	2,061	281		
Cash from financing activities	1,209	1,099	1,449	2,061	201		
Increase in deposits Borrowings from affiliates	449	734	516	351	-145		
Borrowings from non-affiliates	-688	-408	972	304	- 145 59		
Loans and other borrowings	-000 -787	- 4 00 -655	1.056	240	-134		
Bankers' acceptances and paper	-767 14	-000 -6	-43	-20	-134 44		
Bonds and debentures	36	-0 170	- 4 3 -7	-20 72	154		
	49	82	-7 -34	12	-5		
Mortgages Equity	1.448	773	-39	1.406	-5 367		
otal cash available	8,482	7,183	6,487	7,443	6,000		
Applications							
Cash applied to investment activities	976	1,008	1,005	554	284		
Investments in affiliates	1,076	1,233	832	423	100		
Portfolio investments	-94	3	24	67	181		
Loans	-6	-227	149	64	3		
Mortgage loans	3	2	46	-6	1		
Non-mortgage loans	-9	-229	103	69	1		
Cash applied to fixed assets	2,051	947	1,581	1,870	1,684		
Cash applied to dividends	2,517	2,462	2,018	1,933	1,879		
otal applications of cash	5,544	4,418	4,604	4,357	3,847		
ncrease or decrease in cash	2,938	2,765	1,884	3,086	2,153		
elected seasonally adjusted items							
Operating revenue	158,032	159,453	160,433	163,291	163,610		
Operating profit	7,539	7,426	7,663	8,381	7,870		
Profit before extraordinary gains	4,181	4,121	4,338	4,591	4,747		
et profit	4,195	4,121	4,338	4,589	4,747		
ercentage change of selected seasonally adjusted items							
Operating revenue	2.0	0.9	0.6	1.8	0.2		
perating expenses	1.8	1.0	0.5	1.4	0.5		
perating profit	7.3	-1.5	3.2	9.4	-6.1		
elected financial ratios							
rofit margin (%)	4.8	4.7	4.8	5.1	4.8		
eturn on equity (%)	13.2	12.7	13.4	13.8	14.0		
Pebt to equity (ratio)	0.796	0.784	0.801	0.786	0.775		
Return on capital employed (%)	8.3	8.3	8.7	9.5	8.8		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 11-1 Retail trade — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2014	2014	2014
Balance sheet		IIIIII	ions of dollars		
Total assets	233,657 A	238,454 A	242,320 A	251,520 A	254,464 A
Cash and deposits	22,097	23,588	23,397	23,353	23,785
Accounts receivable and accrued revenue	19,491	19,866	19,344	19,868	20,145
Inventories	65,583	66,902	66,925	68,131	68,702
Investments and accounts with affiliates Portfolio investments	29,742 8,187	30,048 7,715	31,858 6,524	31,992 4,988	32,499 5,046
Loans	1,832	1,890	1,983	1,956	2,039
Mortgage	478	505	507	491	496
Non-mortgage	1,354	1,386	1,476	1,465	1,543
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net Other assets	64,014 22,710	64,133 24,309	64,481 27,806	64,587 36,639	65,152 37,094
Total liabilities	136,396	138,389	140,590	146,960	147,398
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	41,822	43,090	40,767	41,453	42,075
Loans and accounts with affiliates	32,927	33,408	35,331	35,295	35,922
Borrowings Loans and other borrowings	54,137 42,159	54,389 42,306	57,959 44,784	61,358 48,066	61,483 47,968
Bankers' acceptances and paper	3,239	3,215	3,190	3,274	3,216
Bonds and debentures	4,439	4,456	5,541	5,514	5,858
Mortgages	4,300	4,411	4,443	4,503	4,441
Future income tax	-511	-370	-452	1,544	1,493
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	8,021	7,873	6,986	7,312	6,425 107,066
Total, equity Share capital	97,262 26,406	100,065 26,688	101,730 28,286	104,559 33,374	33,787
Unitholders' equity	20,400	0	0	00,074	00,707
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	12,309	12,280	12,857	12,667	12,698
Accumulated other comprehensive income	-204	-122	-177	-151	-148
Retained earnings	58,750	61,219	60,765	58,670	60,729
Income statement	405 400 ^	422 600 4	440.277.	422 C90 A	422 427 4
Operating revenue Sales of goods and services	125,129 ^A 123,239	122,609 A 120,807	119,377 A 117,625	123,680 A 121,972	132,137 A 130,248
Insurers' premiums	123,239	0	0	0	0
Annuity considerations	0	Ō	0	0	Ō
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets Other operating revenue	0 1,890	0 1,801	0 1,752	0 1,707	0 1,889
Other operating revenue Operating expenses	120,669	118,003	115,621	121,395	127,908
Depreciation, depletion and amortization	1,940	1,850	1,845	1,950	2,015
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating Other energting expenses	0 118,729	0 116,153	0 113,776	0 119,445	0 125,894
Other operating expenses Operating profit or loss	4,460	4,605	3,756	2,284	4,228
Interest and dividend revenue	450	505	552	435	441
Interest expense on borrowing	1,143	1,192	1,102	1,084	1,097
Gains or losses	90	665	161	471	211
Profit before income tax	3,856	4,582	3,366	2,108	3,784
Income tax	853 43	955 46	704 45	363 46	725
Equity in affiliates' earnings Profit before extraordinary gains	3,046	46 3,673	2,708	1,7 9 1	47 3,106
Extraordinary gains or losses	3, 040 0	3,673 -7	2,700	0	3,100
Net profit	3,046	3,666	2,708	1,791	3,106
Other comprehensive income	211	34	-80	111	134
Comprehensive income	3,257	3,700	2,628	1,901	3,240

Note(s):

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- Figures may not add due to rounding.

Table 11-2 Retail trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	3,267	2,042	-1,644	2,875	2,805		
	3,024	2,495	2,704	1,797	3,097		
	-265	-165	-5,007	624	-815		
	1,930	1,336	1,850	1,959	2,020		
	-101	-11	-175	-283	-113		
	365	-75	-1,594	180	117		
	-2,459	-1,415	-5,089	-1,232	-2,838		
	509	-288	660	454	523		
	3,200	-96	7,868	10,830	1,033		
	0	0	0	0	0		
	371	-87	922	47	658		
	2,252	167	3,930	4,354	-71		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	2,405	67	2,566	4,271	-443		
	-298	19	136	113	-14		
	125	-7	1,070	-29	347		
	20	87	158	-1	39		
	577	-177	3,016	6,429	446		
	6,467	1,946	6,224	13,704	3,838		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,241 77 2,168 -4 5 -9 2,463 869 5,573	-393 85 -494 16 22 -5 242 988 837 1,110	5,060 6,465 -1,489 84 2 82 2,493 873 8,427 -2,203	12,031 12,184 -149 -4 -1 -3 829 857 13,717 -12	547 486 48 14 6 8 2,015 1,169 3,731 107		
Selected seasonally adjusted items							
Operating revenue	120,952	122,385	122,512	125,430	127,324		
Operating profit	4,344	4,240	3,859	2,929	4,028		
Profit before extraordinary gains	3,102	3,225	2,770	2,318	3,186		
Net profit	3,102	3,218	2,770	2,317	3,186		
Percentage change of selected seasonally adjusted items							
Operating revenue	1.2	1.2	0.1	2.4	1.5		
Operating expenses	0.9	1.3	0.4	3.2	0.6		
Operating profit	10.8	-2.4	-9.0	-24.1	37.5		
Selected financial ratios							
Profit margin (%)	3.6	3.5	3.2	2.3	3.2		
Return on equity (%)	12.8	12.9	10.9	8.9	11.9		
Debt to equity (ratio)	0.895	0.877	0.917	0.924	0.910		
Return on capital employed (%)	8.6	9.0	7.4	6.4	7.8		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 12-1 Transportation and warehousing — Balance sheet and income statement

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
		millions of dollars					
Balance sheet							
Total assets	217,674 A	222,576 A	226,892 A	230,482 A	232,040 A		
Cash and deposits Accounts receivable and accrued revenue	11,641 19,829	11,889 20,248	12,056 20,421	12,333 20,113	12,422 20,766		
Inventories	3,361	3.688	3,405	3,437	3,314		
Investments and accounts with affiliates	43,315	44,141	45,427	46,245	46.034		
Portfolio investments	4,534	4,623	4,503	4,854	4,613		
Loans	437	434	396	402	412		
Mortgage	173	176	177	173	178		
Non-mortgage	264	258	219	229	235		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0	0 0	0	0 0		
Capital assets, net	107,994	111,095	112,251	114,073	114,051		
Other assets	26,564	26,458	28,432	29,025	30,428		
Total liabilities	151,763	153,037	156,412	157,253	158,071		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	19,422	20,643	20,757	20,555	20,841		
Loans and accounts with affiliates Borrowings	27,018 73,009	26,285 74,469	27,222 76,132	27,830 75,860	26,297 76,989		
Loans and other borrowings	22,279	22,117	21,972	21,915	22,504		
Bankers' acceptances and paper	5,687	5,688	5,424	5,196	5,746		
Bonds and debentures	43,410	44,983	46,599	46,599	46,612		
Mortgages	1,633	1,681	2,138	2,150	2,129		
Future income tax	11,314	11,361	11,280	11,580	11,719		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	21,000 65,911	20,280 69,538	21,021 70,480	21,428 73,229	22,225 73,968		
Total, equity Share capital	55,152	56,821	56,801	57,635	58,687		
Unitholders' equity	0	0	0	0,000	00,007		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	5,906	6,984	7,243	7,305	7,341		
Accumulated other comprehensive income	-3,590	-2,555	-1,294	-572	-712		
Retained earnings	8,444	8,288	7,729	8,861	8,652		
Income statement							
Operating revenue	38,663 A	38,707 A	38,305 A	39,325 A	40,003 A		
Sales of goods and services Insurers' premiums	37,825 0	37,762 0	37,482 0	38,615 0	39,242 0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	Ö	Ŏ	Ő	Ŏ	ő		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue	837	945	824	711	761		
Operating expenses	34,185	34,386	34,812	35,001	35,195		
Depreciation, depletion and amortization Insurance claims incurred	2,124 0	2,247 0	2,130 0	2,134 0	2,139 0		
Annuity claims incurred	ŏ	0	0	0	0		
Normal increase in actuarial liabilities	Ö	Ö	Ö	Õ	Ö		
Interest expense, operating	0	0	0	0	0		
Other operating expenses	32,061	32,139	32,682	32,867	33,055		
Operating profit or loss	4,477	4,321	3,494	4,325	4,808		
Interest and dividend revenue	263	309	354	617	319		
Interest expense on borrowing Gains or losses	1,280 480	1,237 13	1,206 -388	1,258 672	1,235 -506		
Profit before income tax	3,942	3,408	2, 254	4,358	3,387		
Income tax	895	1,053	706	883	845		
Equity in affiliates' earnings	272	224	201	117	138		
Profit before extraordinary gains	3,319	2,579	1,749	3,592	2,680		
Extraordinary gains or losses	0	0	0	0	0		
Net profit	3,318	2,579	1,750	3,592	2,680		
Other comprehensive income	-5 3 242	2,702 5.291	-125 1.625	-56 3 536	-96		
Comprehensive income	3,313	5,281	1,625	3,536	2,583		

Note(s):

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- Figures may not add due to rounding.

Table 12-2 Transportation and warehousing — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	3,667 3,306 1,864 2,122 324 951 -1,534 -1,502 1,792 0 -56 991 50 -192 1,134	2,716 2,001 1,119 1,728 365 16 -990 -404 2,802 0 -668 1,093 -501 1	1,442 1,744 1,056 2,130 221 31 -1,325 -1,358 3,003 0 701 1,881 98 -265 1,563	4,337 3,582 2,011 2,128 265 188 -570 -1,255 1,200 0 593 -337 -97 -227	2,176 2,671 822 2,137 75 -218 -1,173 -1,316 565 0 -1,605 1,083 -599 548 1,190		
Mortgages Equity Fotal cash available Applications	-2	22	485	-7	-56		
	857	2,377	421	944	1,088		
	5,460	5,518	4,445	5,537	2,741		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	1,204	1,013	1,336	1,199	-2,167		
	1,073	1,007	1,352	825	-2,002		
	115	10	-12	372	-171		
	17	-4	-4	3	6		
	2	0	2	1	1		
	15	-4	-6	2	5		
	2,563	4,171	3,456	3,485	3,198		
	3,470	3,491	3,621	3,960	3,544		
	7,237	8,675	8,414	8,644	4,575		
	-1,778	-3,157	-3,968	-3,107	-1,834		
Selected seasonally adjusted items							
Operating revenue	37,985	38,693	38,940	39,214	39,447		
Operating profit	3,756	4,445	4,134	4,283	4,114		
Profit before extraordinary gains	2,948	2,284	2,276	3,750	2,304		
Net profit	2,947	2,283	2,277	3,750	2,304		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.7	1.9	0.6	0.7	0.6		
Operating expenses	0.6	0.1	1.6	0.4	1.2		
Operating profit	1.5	18.3	-7.0	3.6	-3.9		
Selected financial ratios							
Profit margin (%)	9.9	11.5	10.6	10.9	10.4		
Return on equity (%)	17.9	13.1	12.9	20.5	12.5		
Debt to equity (ratio)	1.518	1.449	1.466	1.416	1.396		
Return on capital employed (%)	9.2	7.8	7.1	10.5	7.1		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 13-1 Information and cultural industries — Balance sheet and income statement

	Third	Fourth	First	Second	Third		
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014		
	millions of dollars						
Balance sheet							
Total assets	189,686 A	196,670 A	198,867 A	200,105 A	202,384 A		
Cash and deposits	8,946	10,965	11,180	8,121	8,412		
Accounts receivable and accrued revenue	15,330	16,504	15,592	15,586	15,649		
Inventories	2,303 24.586	2,271	2,202	2,147	2,241		
Investments and accounts with affiliates Portfolio investments	24,586 3,507	25,531 3,506	26,230 3,995	26,171 4,386	26,084 4,425		
Loans	452	3,300 452	3,995 476	4,360	4,425 474		
Mortgage	56	54	55	54	56		
Non-mortgage	396	398	420	419	418		
Allowance for losses on investments and loans	0	0	0	0	0		
Bank customers' liabilities under acceptances	0	0	. 0	0	0		
Capital assets, net	58,262	59,030	58,814	59,091	60,488		
Other assets Total liabilities	76,299 125,808	78,410 129,689	80,379 131,931	84,131 136,589	84,611 138,327		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	Õ	Ö	Ö	Ö		
Accounts payable and accrued liabilities	17,409	18,717	17,020	16,999	17,649		
Loans and accounts with affiliates	16,877	16,759	18,431	20,388	20,291		
Borrowings	67,929	70,498	72,335	75,223	76,171		
Loans and other borrowings	20,612 1,323	21,462 1,138	21,357	23,572	23,646 1,317		
Bankers' acceptances and paper Bonds and debentures	1,323 44,727	46,632	1,755 47,991	1,841 48,558	49,957		
Mortgages	1,266	1,266	1,231	1,253	1,250		
Future income tax	6,495	6,997	7,423	7,033	7,059		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	17,098	16,718	16,722	16,947	17,157		
Total, equity	63,878	66,981	66,936	63,516	64,057		
Share capital Unitholders' equity	79,032 0	79,710 0	79,580 0	75,862 0	76,480 0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	17,039	19,455	19,350	19,729	19,819		
Accumulated other comprehensive income	96	147	376	330	332		
Retained earnings	-32,290	-32,331	-32,370	-32,405	-32,574		
Income statement							
Operating revenue	24,564 A	25,755 A	24,301 A	24,966 A	25,080 A		
Sales of goods and services Insurers' premiums	22,159 0	23,323 0	21,898 0	22,606 0	22,706 0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	0	ő	Ŏ	Ŏ	ő		
Dividend revenue, operating	0	Ō	Ō	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue	2,405	2,431	2,403	2,359	2,374		
Operating expenses Depreciation, depletion and amortization	20,546 2,923	21,520 3,002	20,163 3,017	20,428 3,012	20,677 3,041		
Insurance claims incurred	2,923	3,002	0,017	3,012	3,041		
Annuity claims incurred	Ö	Ŏ	Ŏ	ő	ő		
Normal increase in actuarial liabilities	0	Õ	Ö	Ö	Õ		
Interest expense, operating	0	0	0	0	0		
Other operating expenses	17,623	18,518	17,147	17,415	17,636		
Operating profit or loss	4,018	4,235	4,137	4,538	4,403		
Interest and dividend revenue	539	811	393	493	495		
Interest expense on borrowing Gains or losses	1,623 -556	1,670 -262	1,422 -257	1,525 89	1,548 185		
Profit before income tax	2,379	3,114	2,850	3,595	3,536		
Income tax	684	680	805	789	802		
Equity in affiliates' earnings	-19	5	66	-12	-20		
Profit before extraordinary gains	1,676	2,439	2,111	2,794	2,713		
Extraordinary gains or losses	0	0	0	8	0		
Net profit	1,676	2,439	2,111	2,802	2,713		
Other comprehensive income Comprehensive income	787 2.463	891 3 330	21	-240 2 563	-329 2.385		
Comprehensive income	2,463	3,330	2,132	2,563	2,385		

Note(s):

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- Figures may not add due to rounding.

Table 13-2 Information and cultural industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates	2,695 1,681 333 2,898 150 635 -3,349 681 2,281 0 -102	3,737 2,120 1,291 2,838 126 559 -2,233 326 5,149 0 -406	2,386 2,114 -220 3,013 -14 -325 -2,893 491 4,185 0 1,988	616 2,797 -2,126 3,011 -51 -178 -4,908 -55 4,545 0 2,035	5,868 2,712 2,819 3,040 12 497 -730 338 1,872 0		
Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	1,885	2,643	1,973	2,715	1,140		
	-233	894	20	2,022	352		
	206	-170	625	71	-524		
	1,909	1,919	1,362	601	1,296		
	3	0	-34	21	16		
	497	2,912	223	-205	759		
	4,976	8,887	6,571	5,161	7,741		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-57	923	1,120	-281	55		
	-107	914	734	-320	9		
	47	7	368	45	41		
	3	1	18	-7	4		
	2	-3	1	-1	2		
	1	4	16	-5	2		
	3,500	3,297	2,302	2,372	3,830		
	1,544	1,813	2,516	5,860	2,482		
	4,987	6,033	5,937	7,951	6,367		
	-11	2,854	633	-2,790	1,374		
Selected seasonally adjusted items							
Operating revenue	24,696	25,014	25,046	24,903	25,192		
Operating profit	4,007	4,249	4,353	4,301	4,411		
Profit before extraordinary gains	1,866	2,189	2,313	2,724	2,916		
Net profit	1,866	2,189	2,313	2,733	2,916		
Percentage change of selected seasonally adjusted items							
Operating revenue	-0.1	1.3	0.1	-0.6	1.2		
Operating expenses	0.4	0.4	-0.4	-0.4	0.9		
Operating profit	-2.9	6.0	2.5	-1.2	2.6		
Selected financial ratios							
Profit margin (%)	16.2	17.0	17.4	17.3	17.5		
Return on equity (%)	11.7	13.1	13.8	17.2	18.2		
Debt to equity (ratio)	1.328	1.303	1.356	1.505	1.506		
Return on capital employed (%)	8.3	8.9	8.8	9.9	10.0		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 14-1 Real estate and rental and leasing companies — Balance statement and income statement

	Third	Fourth	First	Second	Third
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2014	2014	2014
		mill	ions of dollars		
Balance sheet					
Total assets	468,388 A	474,950 A	477,646 A	482,279 A	484,528 A
Cash and deposits	31,885	32,348	31,513	32,681	32,255
Accounts receivable and accrued revenue Inventories	8,961 10,265	9,324 10.689	9,066 10,314	8,395 10,469	8,558 10,594
Investments and accounts with affiliates	72,279	71,675	72,704	75,108	76,120
Portfolio investments	15,519	15,343	15,069	15,757	15,701
Loans	7,635	7,882	7,623	7,732	7,767
Mortgage	2,714	2,746	2,710	2,730	2,755
Non-mortgage	4,922	5,135	4,913	5,002	5,012
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0 0	0 0	0 0	0 0
Capital assets, net	298,471	303,547	308,491	310,852	312,388
Other assets	23,373	24,142	22,866	21,284	21,145
Total liabilities	287,591	289,416	289,615	289,710	289,203
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities Loans and accounts with affiliates	15,982 71,445	16,212 72,143	15,729 73,003	15,248 74,406	14,939 75,038
Borrowings	185,612	187,916	190,042	192,074	192,505
Loans and other borrowings	37,050	36,435	36,755	37,333	37,520
Bankers' acceptances and paper	4,357	4,540	4,112	4,125	4,318
Bonds and debentures	22,461	23,053	24,098	24,257	24,332
Mortgages	121,744	123,889	125,078	126,359	126,335
Future income tax Bank customers' liabilities under acceptances	1,753 0	1,877 0	1,872 0	1,799 0	1,829 0
Other liabilities	12,798	11,267	8,969	6,184	4,892
Fotal, equity	180,797	185,534	188,031	192,569	195,325
Share capital	75,626	76,409	79,199	79,244	79,947
Jnitholders' equity	0	0	0	0	0
Liability to policyholders	12.016	0	0	0	0
Contributed surplus and other Accumulated other comprehensive income	12,916 -467	13,262 -519	12,593 -529	13,234 -562	13,271 -566
Retained earnings	92,722	96,382	96,768	100,652	102,674
ncome statement	,	,	22,122	,	,
Operating revenue	21,619 ^B	21,720 B	20,505 A	20,328 A	20,611 A
Sales of goods and services	7,851	7,933	7,103	6,981	7,090
nsurers' premiums	0	0	0	0	0
Annuity considerations	0	0	0	0	0
nterest revenue, operating	0	0	0	0	0
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0 0	0 0	0 0	0
Other operating revenue	13,767	13.788	13,401	13,347	13.521
Operating expenses	16,179	16,211	15,403	15,137	15,365
Depreciation, depletion and amortization	2,279	2,343	2,287	2,298	2,331
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities Interest expense, operating	0	0 0	0	0 0	0
Other operating expenses	13,900	13,868	13,117	12,839	13,034
Operating profit or loss	5,439	5,509	5,101	5,191	5,246
nterest and dividend revenue	1,232	1,247	1,140	1,172	1,167
Interest expense on borrowing	2,097	2,164	2,059	2,042	2,040
Gains or losses	1,539	1,669	2,081	1,297	1,176
Profit before income tax ncome tax	6,114 920	6,261 976	6,264 878	5,623 892	5,549 880
Equity in affiliates' earnings	1,310	1,323	457	1,306	1,245
Profit before extraordinary gains	6,504	6,608	5,842	6,037	5,914
Extraordinary gains or losses	0	-1	0	0	0
Net profit	6,504	6,608	5,842	6,037	5,914
Öther comprehensive income Comprehensive income	-206 6,299	-433 6,175	-126 5,716	-82 5,955	-87 5,826

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 14-2 Real estate and rental and leasing companies — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third	Fourth	First	Second	Third		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2014	2014	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	3,286 6,502 -2,919 2,268 26 473 -5,686 -298 3,672 0 544 2,213 434 -12 936	3,155 4,136 -1,041 1,459 32 -267 -2,266 61 1,834 0 249 506 -540 168 455	3,967 5,823 -1,663 2,281 47 -32 -3,959 -193 367 0 312 0 -672 -412 1,111	4,082 6,027 -1,798 2,294 14 -36 -4,070 -147 2,620 0 366 1,920 349 20	3,664 5,895 -1,996 2,315 2 -97 -4,216 -235 1,724 0 321 944 291 190 101		
Mortgages	855	423	-26	1,409	362		
Equity	916	1,079	55	334	458		
Total cash available	6,958	4,989	4,335	6,702	5,387		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-1,173	-650	716	750	-853		
	-210	-524	820	291	-917		
	-1,025	-166	141	543	-34		
	61	40	-245	-84	97		
	61	16	-30	-68	17		
	0	24	-215	-16	81		
	3,232	2,097	2,363	2,837	3,434		
	1,941	1,994	1,715	1,872	1,775		
	3,999	3,441	4,793	5,459	4,356		
	2,959	1,548	-459	1,243	1,031		
Selected seasonally adjusted items							
Operating revenue	21,422	21,315	20,835	20,675	20,439		
Operating profit	5,379	5,475	5,173	5,223	5,189		
Profit before extraordinary gains	6,504	6,608	5,842	6,037	5,914		
Net profit	6,504	6,608	5,842	6,037	5,914		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.1	-0.5	-2.2	-0.8	-1.1		
Operating expenses	-1.6	-1.3	-1.1	-1.3	-1.3		
Operating profit	5.3	1.8	-5.5	1.0	-0.6		
Selected financial ratios							
Profit margin (%)	25.1	25.7	24.8	25.3	25.4		
Return on equity (%)	14.4	14.2	12.4	12.5	12.1		
Debt to equity (ratio)	1.422	1.402	1.399	1.384	1.370		
Return on capital employed (%)	7.5	7.4	6.6	6.7	6.5		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 15-1 Professional, scientific and technical services — Balance sheet and income statement

	Third	Fourth	First	Second	Third		
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014		
	millions of dollars						
Balance sheet							
Total assets	171,924 A	172,343 A	176,792 A	177,047 A	177,513 A		
Cash and deposits Accounts receivable and accrued revenue	32,434 26.456	33,250 26,113	33,481 26,561	32,704 26,723	32,797 26.522		
Inventories	4,829	4,769	4,693	4,917	4,992		
Investments and accounts with affiliates	50,496	51,270	53,251	53,336	54,137		
Portfolio investments	12,899	12,884	13,271	13,465	13,306		
Loans	3,956	4,198	4,237	4,134	4,137		
Mortgage	587	584	586	580	579		
Non-mortgage Allowance for losses on investments and loans	3,369 0	3,614 0	3,651 0	3,553 0	3,557 0		
Bank customers' liabilities under acceptances	ő	0	0	0	0		
Capital assets, net	17,433	17,124	17,232	17,057	16,840		
Other assets	23,423	22,742	24,068	24,712	24,785		
Total liabilities	87,995	88,495	90,527	90,302	90,736		
Deposits Actuarial liabilities of insurare	0	0	0 0	0 0	0		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	22,858	23,241	22,717	22,637	22,709		
Loans and accounts with affiliates	29,547	29,441	30,129	29,692	29,868		
Borrowings	25,168	25,336	26,865	26,382	26,684		
Loans and other borrowings	16,019	15,884	17,110	16,517	16,846		
Bankers' acceptances and paper	1,163	1,154	1,140	1,141	1,140		
Bonds and debentures	6,620 1,366	6,893 1,405	7,227 1,387	7,318 1,404	7,387 1,311		
Mortgages Future income tax	1,366 -1,300	-1,324	-1,261	-1,247	-1,294		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	11,723	11,801	12,077	12,838	12,769		
Total, equity	83,928	83,849	86,265	86,745	86,778		
Share capital	39,839	38,923	40,581	41,061	41,770		
Unitholders' equity Liability to policyholders	0	0	0 0	0 0	0 0		
Contributed surplus and other	11,018	10,882	11,746	11,347	10,982		
Accumulated other comprehensive income	-1,147	-1,290	-1,154	-1,076	-1,074		
Retained earnings	34,218	35,333	35,091	35,413	35,100		
Income statement							
Operating revenue Sales of goods and services	35,902 ^A 34,528	36,623 A 35,284	35,671 A 34,203	36,534 A 35,117	35,697 A 34,326		
Insurers' premiums	34,328	0	0	0	0		
Annuity considerations	0	Ö	Ö	Ö	ő		
Interest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0 1,375	0 1,339	0 1,467	0 1,417	0 1,371		
Other operating revenue Operating expenses	32,100	32,972	31,637	32,197	31,794		
Depreciation, depletion and amortization	886	919	886	880	863		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0 0	0 0	0		
Interest expense, operating Other operating expenses	31,214	32,053	30,751	31,317	30,931		
Operating profit or loss	3,802	3,651	4,034	4,337	3,903		
Interest and dividend revenue	712	821	764	760	758		
Interest expense on borrowing	383	387	375	406	401		
Gains or losses	129	245	276	185	374		
Profit before income tax Income tax	4,258 925	4,328 833	4,699 931	4,876 929	4,633 966		
Equity in affiliates' earnings	607	614	598	602	595		
Profit before extraordinary gains	3,940	4,110	4,366	4,549	4,263		
Extraordinary gains or losses	0	0	0	0	0		
Net profit	3,940	4,110	4,366	4,549	4,263		
Other comprehensive income	-25	-31	73 4 430	55 4.605	27		
Comprehensive income	3,915	4,079	4,439	4,605	4,291		

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 15-2 Professional, scientific and technical services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits	1,715 3,959 -1,864 891 68 149 -2,971 -380 105	1,692 1,363 560 514 -18 728 -664 -231 66	-442 4,224 -4,333 871 63 -1,030 -4,236 -333 746	1,524 4,273 -2,412 857 21 -565 -2,724 -336 -9	882 4,111 -2,905 850 -8 29 -3,776 -324 843		
Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	-11 -198 -194 -7 2 1 315 1,820	-440 227 99 -5 130 3 279 1,758	127 -21 -106 -10 114 -19 641	-130 -489 -417 8 -64 -16 609 1,515	-77 410 341 -1 69 1 511 1,725		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans	-278 -200 -71 -8 0 -8	- 447 -367 -83 3 0	-198 -455 244 13 2	926 738 239 -51 -6 -45	320 290 41 -11 -1		
Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	314 700 736 1,084	276 1,313 1,142 616	385 606 793 -489	260 608 1,794 -279	83 626 1,029 696		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	35,902 3,825 4,058 4,058	36,623 3,782 4,395 4,395	35,671 3,919 4,213 4,213	36,534 4,196 4,318 4,318	35,697 3,980 4,365 4,365		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-2.1 -3.0 5.9	2.0 2.4 -1.1	-2.6 -3.3 3.6	2.4 1.8 7.1	-2.3 -1.9 -5.2		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	10.6 19.3 0.652 12.6	10.3 21.0 0.653 13.1	11.0 19.5 0.661 12.4	11.5 19.9 0.646 13.2	11.2 20.1 0.652 13.2		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 16-1 Administrative and support, waste management and remediation services — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet			ions of dollars					
Total assets	92,035 A	92,990 A	95,130 A	92,898 A	92,235 A			
Cash and deposits	12,451	12,756	13,339	13,101	13,391			
Accounts receivable and accrued revenue	13,845	13,835	14,154	13,368	13,225			
Inventories Investments and accounts with affiliates	667 24,319	837 25,209	892 25,516	1,045 24,690	874 24,329			
Portfolio investments	7,422	7,290	7,243	7,217	7,353			
Loans	3,055	3,172	3,385	3,199	3,178			
Mortgage	695	685	691	642	638			
Non-mortgage	2,360	2,487	2,694	2,557	2,540			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	17.560	0	0 17.065	0	0			
Capital assets, net Other assets	17,560 12,716	16,963 12,929	17,265 13,336	17,651 12,628	17,414 12,470			
Total liabilities	52,843	51,247	51,926	48,343	47,108			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	10,337	10,075	10,936	10,601	10,507			
Loans and accounts with affiliates	15,361	15,066	15,060	14,923	14,649			
Borrowings	18,165	17,905	18,604	17,195	16,905			
Loans and other borrowings Bankers' acceptances and paper	11,403 573	11,263 403	11,927 552	11,071 548	10,823 700			
Bonds and debentures	1,869	1,806	1,645	1,168	983			
Mortgages	4,321	4,433	4,480	4,408	4,399			
Future income tax	469	474	513	303	297			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	8,512	7,728	6,813	5,322	4,749			
Total, equity	39,192	41,742	43,204	44,554	45,127			
Share capital Unitholders' equity	19,845 0	20,553 0	21,539 0	21,250 0	21,519 0			
Liability to policyholders	ő	0	0	ő	0			
Contributed surplus and other	5,202	5,550	5,312	5,404	4,817			
Accumulated other comprehensive income	270	269	279	280	234			
Retained earnings	13,875	15,370	16,073	17,620	18,558			
Income statement								
Operating revenue	21,844 ^B 21,077	21,394 B 20,703	22,757 B 22,013	23,661 B 22,957	23,069 B 22,390			
Sales of goods and services Insurers' premiums	21,077	20,703	22,013	22,957	22,390			
Annuity considerations	Ö	0	0	0	0			
Interest revenue, operating	0	Õ	Õ	Õ	Ö			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	767	691	745	704	679			
Operating expenses Depreciation, depletion and amortization	20,594 647	19,592 660	20,816 657	21,765 673	21,044 649			
Insurance claims incurred	047	000	057	0/3	049			
Annuity claims incurred	Ö	ő	Ö	ő	Ö			
Normal increase in actuarial liabilities	0	Ō	0	Ō	0			
Interest expense, operating	0	0	0	0	0			
Other operating expenses	19,948	18,931	20,159	21,092	20,394			
Operating profit or loss	1,249	1,803	1,941	1,896	2,026			
Interest and dividend revenue	502	521	481	479 279	471			
Interest expense on borrowing Gains or losses	316 247	309 1,027	321 223	378 435	323 507			
Profit before income tax	1,682	3,041	2,325	2, 432	2,681			
Income tax	419	278	261	331	359			
Equity in affiliates' earnings	108	87	-351	72	75			
Profit before extraordinary gains	1,372	2,850	1,713	2,173	2,396			
Extraordinary gains or losses	0	0	0	0	0			
Net profit	1,372	2,850	1,713	2,173	2,396			
Other comprehensive income	136	272	154	129	128			
Comprehensive income	1,508	3,122	1,867	2,301	2,524			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 16-2
Administrative and support, waste management and remediation services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Parkers' acceptances and paper	2,441 1,303 424 645 65 -212 -74 715 931 0 94 597 495 -52	491 1,918 -1,945 394 3 -561 -1,781 518 180 0 -516 440 324 -43	2,252 1,710 58 657 -21 506 -1,083 483 -107 0 -138 75 95	2,134 2,165 -612 671 19 151 -1,453 580 -417 0 -236 -418 -274	2,279 2,380 -759 648 27 144 -1,578 658 -60 0 -221 42 -114 153
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	153 1 241 3,372	28 130 257 671	-160 -9 -45 2,144	-36 -17 -91 238 1,717	-10 14 118 2,219
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	619 485 179 -45 -2 -43 624 1,110 2,353 1,019	167 296 -131 2 -5 7 -720 1,162 609 62	30 35 37 31 -3 34 248 1,045 1,323 822	-181 -56 -64 -61 -53 -8 444 1,171 1,434 283	105 -6 112 0 -1 0 251 987 1,343 876
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	21,687 1,314 1,372 1,372	21,628 1,669 2,850 2,850	22,880 1,902 1,713 1,713	23,365 2,002 2,173 2,173	23,022 2,068 2,396 2,396
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	1.5 1.1 8.4	-0.3 -2.0 27.0	5.8 5.1 14.0	2.1 1.8 5.2	-1.5 -1.9 3.3
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	6.1 14.0 0.855 8.8	7.7 27.3 0.790 16.5	8.3 15.9 0.779 10.2	8.6 19.5 0.721 12.8	9.0 21.2 0.699 13.8

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 17-1 Educational, health care and social assistance services — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet								
Total assets	61,614 B	62,442 B	63,270 ^B	62,462 ^B	63,007 B			
Cash and deposits	17,735 3,826	17,907 3,904	17,872 3,919	17,719 3,961	17,899 3,947			
Accounts receivable and accrued revenue Inventories	538	543	566	549	5,947 547			
Investments and accounts with affiliates	9,205	9,348	9,341	9,252	9,451			
Portfolio investments	7,513	7,719	7,796	7,660	7,542			
Loans	1,303	1,306	1,920	1,828	1,860			
Mortgage	427	428	429	432	431			
Non-mortgage	876	878	1,490	1,396 0	1,428 0			
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0 0	0	0	0			
Capital assets, net	16,641	16,899	17,255	17,107	17,355			
Other assets	4,853	4,816	4,600	4,387	4,406			
Total liabilities	27,333	27,703	28,204	27,697	28,091			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities Loans and accounts with affiliates	4,745 4,338	4,812 4,316	4,775 4,397	4,702 4,210	4,764 4,255			
Borrowings	15,780	16,032	16,223	15,893	16,195			
Loans and other borrowings	5,057	5,031	4,688	4,659	4,924			
Bankers' acceptances and paper	425	430	426	426	428			
Bonds and debentures	1,297	1,300	1,331	1,215	1,214			
Mortgages	9,000	9,271	9,778	9,593	9,630			
Future income tax	142	129	127	121	133			
Bank customers' liabilities under acceptances Other liabilities	0 2,329	0 2,413	0 2,683	0 2,771	0 2,743			
Total, equity	34,281	34,739	35.066	34,765	34,916			
Share capital	5,668	5,936	5,921	5,846	6,146			
Jnitholders' equity	0	0	0	0	0			
iability to policyholders	0	0	0	0	0			
Contributed surplus and other	785	784	571	535	563			
Accumulated other comprehensive income	218	201	173	158	158			
Retained earnings ncome statement	27,609	27,818	28,401	28,226	28,049			
Operating revenue	12,501 A	12,611 B	12,699 A	12,621 B	12,646 A			
Sales of goods and services	11,161	11,283	11,315	11,251	11,272			
nsurers' premiums	0	0	0	0	0			
Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating Sains or losses on sale of securities and other assets	0	0 0	0 0	0	0 0			
Other operating revenue	1,339	1.328	1,384	1,370	1,374			
Operating expenses	9,635	9,761	9,778	9,705	9,749			
Depreciation, depletion and amortization	375	386	381	379	383			
nsurance claims incurred	0	0	0	0	0			
nnuity claims incurred	0	0	0	0	0			
lormal increase in actuarial liabilities	0	0 0	0 0	0	0			
nterest expense, operating Other operating expenses	9,261	9,375	9,397	9,326	9.366			
Operating profit or loss	2,865	2,850	2,922	2,916	2,898			
nterest and dividend revenue	165	164	167	277	164			
nterest expense on borrowing	183	182	208	182	184			
Gains or losses	262	22	103	77	78			
Profit before income tax	3,110	2,855	2,984	3,089	2,957			
ncome tax Equity in affiliates' earnings	479 98	464 99	481 98	474 96	480 98			
Profit before extraordinary gains	2,729	2, 490	2, 601	2,712	2, 575			
xtraordinary gains or losses	2,729	2,430	2,001	0	2,373			
let profit	2,729	2,490	2,601	2,712	2,575			
Other comprehensive income	-10	2	-8	-19	-6			
Comprehensive income	2,719	2,492	2,593	2,693	2,569			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 17-2 Educational, health care and social assistance services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	824 2,728 -1,195 370 -13 -28 -1,523 -709 83 0 -21 78 -66 2 2 2 140 27	523 123 184 148 -6 24 17 216 84 0 -54 40 -5 1 43 988	533 2,572 -1,295 396 -1 -66 -1,624 -744 1,649 0 -42 1,319 266 -4 101 956 372	522 2,681 -1,436 392 17 -151 -1,694 -722 -291 0 -94 -258 -41 1 -116 -101 61	508 2,551 -1,318 398 2 49 -1,767 -725 8 0 -7 4 9 1 -1 -6 11
Total cash available	907	607	2,182	231	516
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	63 36 22 5 1 4 15 130 208 699	54 49 5 0 0 144 145 343 264	431 -199 45 585 1 584 1,340 113 1,884 298	-161 -102 -56 -3 2 -5 164 124 127	-5 11 17 -33 0 -33 174 134 303 213
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	12,568 2,863 2,713 2,713	12,803 2,921 2,608 2,608	12,573 2,871 2,563 2,563	12,615 2,884 2,664 2,664	12,735 2,903 2,554 2,554
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	0.9 0.7 1.5	1.9 1.8 2.0	-1.8 -1.8 -1.7	0.3 0.3 0.4	1.0 1.0 0.7
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	22.8 31.7 0.587 21.3	22.8 30.0 0.586 19.9	22.8 29.2 0.588 19.5	22.9 30.6 0.578 20.2	22.8 29.3 0.586 19.8

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 18-1 Arts, entertainment and recreation — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014			
	millions of dollars							
Balance sheet								
Fotal assets Cash and deposits	21,291 A 2,416	21,176 A 2,344	21,600 A 2,462	21,821 A 2,579	21,891 A 2,672			
Accounts receivable and accrued revenue	929	908	914	966	950			
nventories	469	465	466	470	477			
nvestments and accounts with affiliates	2,996	3,052	3,093	3,097	3,123			
Portfolio investments	985	992	995	1,004	1,002			
oans	253	250	252	253	255			
Mortgage	144	142	144	144	146			
Non-mortgage	108 0	108 0	109 0	109 0	109 0			
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	10,205	10,201	10,534	10,574	10,556			
Other assets	3,038	2,964	2,884	2,878	2,856			
Total liabilities	15,371	15,232	15,483	15,648	15,639			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	2,411	2,386	2,452	2,525	2,523			
Loans and accounts with affiliates	4,638	5,005	5,205	5,223	5,344			
Borrowings Loans and other borrowings	7,014 4,186	6,614 3,732	6,708 3,770	6,852 3,856	6,807 3,796			
Bankers' acceptances and paper	156	152	180	181	180			
Bonds and debentures	1,626	1,674	1,692	1,728	1,748			
Mortgages	1,045	1,056	1,066	1,088	1,083			
Future income tax	14	18	11	13	16			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	1,294	1,208	1,107	1,034	950			
Total, equity	5,920	5,945	6,118	6,173	6,252			
Share capital Jnitholders' equity	4,398 0	4,204 0	4,305 0	4,268 0	4,287 0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	508	962	999	973	1,009			
Accumulated other comprehensive income	-255	-239	-258	-238	-268			
Retained earnings	1,269	1,017	1,072	1,170	1,224			
ncome statement								
Operating revenue	3,047 B	3,032 B	3,097 B	3,181 B	3,134 E			
Sales of goods and services	2,969	2,927 0	2,972 0	3,070	3,062 0			
nsurers' premiums Annuity considerations	0 0	0	0	0 0	0			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	Ö	ŏ	ŏ	ŏ	ő			
Sains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	79	105	126	111	72			
Operating expenses	2,710	2,811	2,746	2,911	2,830			
Depreciation, depletion and amortization	193	189	188	200	199			
nsurance claims incurred	0	0 0	0 0	0	0			
nnuity claims incurred Iormal increase in actuarial liabilities	0	0	0	0 0	0			
nterest expense, operating	0	0	0	0	0			
Other operating expenses	2,517	2.622	2,558	2.711	2.631			
Operating profit or loss	337	221	351	270	304			
nterest and dividend revenue	47	47	41	42	42			
nterest expense on borrowing	162	161	136	145	139			
Gains or losses	25	-51	-7	0	-6			
Profit before income tax	248	56	250	166	201			
ncome tax	47	33	57	37	43			
Equity in affiliates' earnings	4	6 38	10	9	9 167			
Profit before extraordinary gains Extraordinary gains or losses	205 0	28 0	202 0	139 0	167 0			
Net profit	205	28	202	139	167			
Other comprehensive income	28	12	-26	20	-30			
Comprehensive income	233	40	177	159	137			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 18-2 Arts, entertainment and recreation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	263	87	241	191	206		
Net profit	203	-34	202	139	167		
Non-cash items	148	191	132	107	96		
Depreciation, depletion and amortization	192	115	188	200	199		
Future income tax	14	12	4	7	6		
Working capital	26	-11 74	40	13	9		
Other non-cash items	-85 -89	74 -70	-100 -93	-112	-119		
Prior period cash transactions	-os - 278	-70 70	-93 194	-55 99	-57 27		
Cash from financing activities Increase in deposits	-276 0	0	0	0	0		
Borrowings from affiliates	-58	287	59	30	41		
Borrowings from non-affiliates	-122	-444	64	135	-56		
Loans and other borrowings	-29	-488	13	79	-69		
Bankers' acceptances and paper	-32	-5	28	1	0		
Bonds and debentures	-15	48	18	36	20		
Mortgages	-46	1	5	19	-7		
Equity	-98	227	72	-65	42		
Total cash available	-15	157	435	291	233		
Applications							
Cash applied to investment activities	-35	76	-30	15	-9		
Investments in affiliates	-8	74	-29	7	-5		
Portfolio investments	-38	2	-2	7	-4		
Loans	11	0	0	1	1		
Mortgage loans	12	0	0	1	0		
Non-mortgage loans	-1	0	0	0	0		
Cash applied to fixed assets	54	124	373	189	89		
Cash applied to dividends	60	37	38	39	64		
Total applications of cash	79	237	380	244	144		
Increase or decrease in cash	-94	-80	55	47	89		
Selected seasonally adjusted items							
Operating revenue	3,085	3,050	3,026	3,186	3,158		
Operating profit	337	221	351	270	304		
Profit before extraordinary gains	209	57	159	149	169		
Net profit	209	57	159	149	169		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.5	-1.1	-0.8	5.3	-0.9		
Operating expenses	-0.8	3.0	-5.5	9.0	-2.1		
Operating profit	12.0	-34.4	58.8	-23.2	12.6		
Selected financial ratios							
Profit margin (%)	10.9	7.2	11.6	8.5	9.6		
Return on equity (%)	14.1	3.8	10.4	9.7	10.8		
Debt to equity (ratio)	1.968	1.955	1.947	1.956	1.944		
Return on capital employed (%)	7.7	3.5	6.7	5.6	6.1		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 19-1 Accommodation and food services — Balance sheet and income statement

	Third	Fourth	First	Second	Third			
	quarter	quarter	quarter	quarter	quarter 2014			
	2013 2013 2014 2014 20 millions of dollars							
Balance sheet		1111111	ons or dollars					
Total assets	61,204 A	61,596 A	61,861 A	62,283 A	62,964 A			
Cash and deposits	6,253	6,434	6,464	6,524	6,539			
Accounts receivable and accrued revenue	2,416	2,381	2,399 1.843	2,424	2,500			
Inventories Investments and accounts with affiliates	1,828 9,064	1,854 9,101	1,043 9.079	1,850 9,113	1,876 9,141			
Portfolio investments	1,441	1,415	1,397	1,384	1,324			
Loans	1,093	1,045	1,060	1,061	1,068			
Mortgage	505	453	442	443	446			
Non-mortgage	589	592	618	617	622			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0 32,259	0 32,263	0 32,638	0 32,750	0 33,097			
Capital assets, net Other assets	6,850	7,105	6,983	7,179	7,420			
Total liabilities	45,494	45,414	44,955	44,944	45,431			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	6,217	6,173	6,139	6,195	6,253			
Loans and accounts with affiliates	14,096	14,217	14,306	14,362	14,636			
Borrowings Loans and other borrowings	21,683 10,759	22,008 10,957	22,000 11,099	22,256 11,203	22,532 11,329			
Bankers' acceptances and paper	781	789	799	805	812			
Bonds and debentures	2,808	2,885	2,784	2,789	2,808			
Mortgages	7,334	7,377	7,318	7,460	7,583			
Future income tax	-177	-81	-41	6	110			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	3,675	3,098	2,551	2,125	1,899			
Total, equity Share capital	15,710 6,564	16,183 6,712	16,905 6,576	17,339 6,596	17,533 6,457			
Unitholders' equity	0,304	0,7 12	0,570	0,530	0,437			
Liability to policyholders	Ö	Ō	Ō	Ō	0			
Contributed surplus and other	8	30	158	154	132			
Accumulated other comprehensive income	-11	-12	-12	-12	-12			
Retained earnings	9,149	9,454	10,183	10,601	10,956			
Income statement	47.440.4	47 224 ^	46 979 A	47 20F A	47 224 4			
Operating revenue Sales of goods and services	17,140 ^A 16,405	17,321 A 16,588	16,878 A 16,223	17,305 A 16,588	17,321 A 16,590			
Insurers' premiums	0,403	0	0	0,500	0,590			
Annuity considerations	Ö	Ö	Ö	Ö	Ö			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue Operating expenses	734 16,102	733 16,343	655 16,030	717 16,302	731 16,317			
Depreciation, depletion and amortization	682	684	679	690	698			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating	0	0	0	0	0			
Other operating expenses Operating profit or loss	15,419	15,659 978	15,351 848	15,612 1,003	15,619 1,004			
Interest and dividend revenue	1,038 102	108	91	95	96			
Interest expense on borrowing	377	365	360	367	364			
Gains or losses	61	80	55	39	40			
Profit before income tax	824	801	634	770	776			
Income tax	171	148	143	161	162			
Equity in affiliates' earnings	23	28	18 500	27	27			
Profit before extraordinary gains Extraordinary gains or losses	677 0	681 0	509 0	636 0	641 0			
	677	681	509	636	641			
Net profit								
Net profit Other comprehensive income	-7	-9	1	1	-3			

Note(s):

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- Figures may not add due to rounding.

Table 19-2 Accommodation and food services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	1,031 675 269 680 33 51 -495 87 301 0 183 60 -117 5 2	99 327 -232 307 -20 -48 -510 4 347 0 51 197 140 1 63 -7 99	965 497 444 674 29 9 -267 23 -157 0 -87 -145 57 1 -80 -124 75	759 612 -42 681 35 15 -772 190 266 0 -22 269 74 2 10 184	868 635 122 698 39 -21 -594 111 344 0 77 211 78 5 19		
Total cash available	1,332	446	808	1,026	1,212		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash	16 -5 16 5 -1 6 770 220 1,006 326	-46 33 -29 -50 -53 3 131 209 293	-33 -51 -8 26 0 26 504 188 659 149	34 24 4 6 2 4 603 213 850 175	39 24 13 2 3 0 769 203 1,011 201		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	17,081 981 599 599	17,240 974 664 664	17,127 955 608 608	17,191 956 635 635	17,280 948 576 576		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.6 0.4 4.2	0.9 1.0 -0.7	-0.7 -0.6 -1.9	0.4 0.4 0.2	0.5 0.6 -0.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	5.7 15.3 2.277 7.0	5.6 16.4 2.238 7.1	5.6 14.4 2.148 6.7	5.6 14.6 2.112 6.9	5.5 13.2 2.120 6.7		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 20-1 Repair, maintenance and personal services — Balance sheet and income statement

Balance sheet Total assets 28 Cash and deposits 3 Accounts receivable and accrued revenue 4 Inventories 2 Investments and accounts with affiliates 3 Portfolio investments 5 Loans 4 Non-mortgage 1 Allowance for losses on investments and loans 8 Bank customers' liabilities under acceptances 4 Capital assets, net 8 Other assets 3 Total liabilities 5 Italiabilities 1 Deposits 5 Actuarial liabilities of insurers 1 Accounts payable and accrued liabilities 4 Loans and accounts with affiliates 5 Borrowings 5 Loans and other borrowings 5 Bankers' acceptances and paper 8 Bonds and debentures 9 Mortgages Future income tax 8 Bank customers' liabilities under acceptances 7 Other liabilities 2 Italiabilities 5 Italiabilities 5 Italiabilities 5 Italiabilities 5 Italiabilities 5 Italiabilities 5 Italiabilities 6 Italiabilities 7 Italiabilities 7 Italiabilities 9 Italiabilitie	ter 113 149 A 1216 1111 1000 140 148 1600 1600 1600 1600 179 1000	quarter 2013 millio 28,611 A 3,900 4,053 2,861 3,429 1,749 364 169 196 0 8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 4,284 32 348 736 -39 1,718 11,694 2,159 0	quarter 2014 ns of dollars 28,507 A 3,919 4,015 2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	quarter 2014 28,854 A 4,010 4,124 2,920 3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157 0	quarter 2014 29,000 A 4,008 4,062 2,888 3,448 1,886 363 172 191 0 9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 880 12,860 2,184
Total assets Cash and deposits Accounts receivable and accrued revenue Inventorices Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Sorrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue operating Dividend revenue, operating Dividend revenue operating	126 111 1000 1040 1440 148 160 191 0 0 1226 1338 128 0 0 1410 1679 182 183 182 183 183 184 184 184 185 186 186 186 186 186 186 186 186 186 186	28,611 A 3,900 4,053 2,861 3,429 1,749 364 169 196 0 8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	28,507 A 3,919 4,015 2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	4,010 4,124 2,920 3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	4,008 4,062 2,888 3,448 1,886 363 172 191 0 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 80 12,860 2,184
Total assets 28 Cash and deposits 3 Accounts receivable and accrued revenue inventories 4 Investments and accounts with affiliates 3 Portfolio investments 1 Loans Mortgage Non-mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net 8 Other assets 3 Total liabilities 17 Deposits 17 Accounts payable and accrued liabilities 4 Loans and accounts with affiliates 5 Accounts payable and accrued liabilities 4 Loans and other borrowings 5 Loans and other borrowings 5 Bankers' acceptances and paper 5 Bonds and debentures Mortgages Future income tax 5 Bank customers' liabilities under acceptances 1 Other liabilities 2 Total, equity 1 Liability to policyholders 1 Contributed s	126 111 1000 1040 1440 148 160 191 0 0 1226 1338 128 0 0 1410 1679 182 183 182 183 183 184 184 184 185 186 186 186 186 186 186 186 186 186 186	3,900 4,053 2,861 3,429 1,749 364 169 196 0 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	3,919 4,015 2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 4,202 5,494 5,317 4,199 31 351 736 42 0 1,349 12,187 2,235 0	4,010 4,124 2,920 3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	4,008 4,062 2,888 3,448 1,886 363 172 191 0 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 80 12,860 2,184
Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Porposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Cother liabilities 2	126 111 1000 1040 1440 148 160 191 0 0 1226 1338 128 0 0 1410 1679 182 183 182 183 183 184 184 184 185 186 186 186 186 186 186 186 186 186 186	3,900 4,053 2,861 3,429 1,749 364 169 196 0 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	3,919 4,015 2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 4,202 5,494 5,317 4,199 31 351 736 42 0 1,349 12,187 2,235 0	4,010 4,124 2,920 3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	4,008 4,062 2,888 3,448 1,886 363 172 191 0 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 80 12,860 2,184
Accounts receivable and accrued revenue Inventories 2 Investments and accounts with affiliates 2 Portfolio investments 3 Hordgage 1 Non-mortgage 1 Non-mortgage 1 Non-mortgage 1 Non-mortgage 2 Non-mortgage 3 Non-mortgage 3 Non-mortgage 3 Non-mortgage 3 Notal iabilities under acceptances 3 Capital assets, net 8 Capital assets, net 9 Cother assets 3 Total liabilities of insurers 3 Accounts payable and accrued liabilities 4 Loans and accounts with affiliates 5 Borrowings 4 Loans and other borrowings 5 Bankers' acceptances and paper 8 Bonds and debentures 9 Mortgages 1 Future income tax 8 Bank customers' liabilities under acceptances 9 Citer liabilities 2 Cottal, equity 1 Share capital 2 Unitholders' equity 1 Liability to policyholders 1 Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement 9 Operating revenue 9 Sales of goods and services 1 Innerest revenue, operating 1 Gains or losses on sale of securities and other assets 1 Other operating revenue 9 Depreciation, depletion and amortization 1 Insurance claims incurred 1 Normal increase in actuarial liabilities	111 100 1448 1660 169 190 100 100 100 100 100 100 10	4,053 2,861 3,429 1,749 364 169 196 0 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	4,015 2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	4,124 2,920 3,401 1,779 360 170 0 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 757 -33 0 974 12,680 2,157	4,062 2,888 3,448 1,886 363 172 191 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Inventories Investments and accounts with affiliates Investments I	000 140 148 1660 69 91 0 0 0 1326 138 0 0 110 103 182 179 179 179 179 179 179 179 179	2,861 3,429 1,749 364 169 196 0 0 8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159	2,832 3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	2,920 3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	2,888 3,448 1,886 363 172 191 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 12,860 2,184
Investments and accounts with affiliates Portfolio investments Loans Mortgage Mon-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Interest revenue, operating Dividend revenue, operating Diverse Accumis and other assets Other assets Interest revenue, operating Diverse Accumis and accounts with affiliates Interest revenue, operating Diverse Accumis and accounts with affiliates Interest revenue, operating Diverse Accumis and accounts with affiliates Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue, operating Donerse Interest revenue Other operating revenue	140 148 169 191 0 0 126 138 138 0 0 110 179 190 190 190 190 190 190 190 19	3,429 1,749 364 169 196 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	3,381 1,752 362 169 194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	3,401 1,779 360 170 190 0 8,945 3,315 16,173 0 0 4,313 5,513 5,516 4,262 32 355 757 -33 0 974 12,680 2,157	3,448 1,886 363 172 191 0 9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets 33 Total liabilities 17 Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities 55 Borrowings 56 Borrowings 57 Borrowings 58 Borrowings 59 Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 20 Total, equity 11 Share capital 21 Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating incurred Normal increase in actuarial liabilities	148 160 169 191 0 0 0 126 138 138 140 179 182 182 193 193 194 194 195 195 195 195 195 195 195 195	1,749 364 169 196 0 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	1,752 362 169 194 0 0 8,944 3,302 16,321 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	1,779 360 170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	1,886 363 172 191 0 0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 880 12,860 2,184
Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets 3 Total liabilities 17 Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings 5 Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	69 91 0 0 0 326 338 0 0 0 1.10 579 503 82 32 82 32 440 -25 0 062 121 75	169 196 0 0 8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	169 194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	170 190 0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	172 191 0 9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 80 12,860 2,184
Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Capital labilities Intotal liabilities of insurers Accuarial liabilities of insurers Accuarial liabilities of insurers Accuants payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Intotal, equity Intolders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	91 0 0 0 326 338 0 0 0 110 179 190 382 32 348 348 440 -225 0 0 0 125 140 140 140 140 140 140 140 140	196 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	194 0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	190 0 8,945 3,315 16,173 0 0 4,313 5,513 5,5406 4,262 32 355 757 -33 0 974 12,680 2,157	191 0 9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 20 Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Coher operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0 0 0 0 0 126 138 128 0 0 179 180 190 190 190 190 190 190 190 190 190 19	0 0 8,921 3,333 16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159	0 0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	0 8,945 3,315 16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	0 9,006 3,339 16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Bank customers' liabilities under acceptances Capital assets, net Capital assets, net Cother assets ITOtal liabilities ITOEposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Sorrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities ITOtal, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Cains or losses on sale of securities and other assets Other operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0 326 338 328 0 0 0 110 1579 1603 82 32 32 440 -25 0 0 0 162 162 175	0 8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	0 8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	0 8,945 3,315 16,173 0 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Capital assets, net Other assets Other insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Other liabilities Other liabilities Other liabilities Other liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	326 338 0 0 0 110 579 503 82 32 440 -25 0 062 121 75	8,921 3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	8,944 3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	8,945 3,315 16,173 0 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	9,006 3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Total revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	338 128 0 0 1:10 1:79 1:00 1:	3,333 16,917 0 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	3,302 16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	3,315 16,173 0 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	3,339 16,139 0 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Total liabilities Deposits Accuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue Operating expenses Berperciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,917 0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	16,321 0 0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	16,173 0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	16,139 0 4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 20 Total, equity 11 Share capital 21 Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 71 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Insurance claims incurred Incores in actuarial liabilities	0 140 1679 1603 1882 132 1448 1440 125 0 0 162 121	0 4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	0 4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	0 4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	0 4,354 5,525 5,407 4,240 33 358 776 -26 0 80 80 81,860 2,184
Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Bepreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	110 179 103 82 32 448 440 -25 0 062 221	4,298 5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	4,202 5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	4,313 5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	4,354 5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Loans and accounts with affiliates 30 or owings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Departing revenue Sales of goods and services nsurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue Departing expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	579 503 82 32 440 440 -25 0 062 221	5,541 5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	5,494 5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	5,513 5,406 4,262 32 355 757 -33 0 974 12,680 2,157	5,525 5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Cotal, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	303 82 32 348 440 -25 0 062 221 75	5,399 4,284 32 348 736 -39 0 1,718 11,694 2,159 0	5,317 4,199 31 351 736 -42 0 1,349 12,187 2,235 0	5,406 4,262 32 355 757 -33 0 974 12,680 2,157	5,407 4,240 33 358 776 -26 0 880 12,860 2,184
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity 11 Share capital 2 Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Incorred incurred Normal increase in actuarial liabilities	82 32 348 740 -25 0 062 2 21 75	4,284 32 348 736 -39 0 1,718 11,694 2,159 0	4,199 31 351 736 -42 0 1,349 12,187 2,235 0	4,262 32 355 757 -33 0 974 12,680 2,157	4,240 33 358 776 -26 0 880 12,860 2,184
Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2total, equity 11 Share capital 22 Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Dividend revenue Operating revenue Operating expenses 8 Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities	32 348 740 -25 0 062 221 75	32 348 736 -39 0 1,718 11,694 2,159	31 351 736 -42 0 1,349 12,187 2,235 0	32 355 757 -33 0 974 12,680 2,157	33 358 776 -26 0 880 12,860 2,184
Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity 11 Share capital 2 Unitholders' equity 12 Liability to policyholders Contributed surplus and other 14 Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue 9 Sales of goods and services 18 Insurers' premiums 19 Annuity considerations 19 Interest revenue, operating 19 Dividend revenue, operating 20 Dividend revenue 30 Deprating expenses 31 Depreciation, depletion and amortization 19 Insurance claims incurred 3 Annuity claims incurred 4 Annuity claims incurred 4 Annuity claims incurred 4 Annuity claims incurred 4 Normal increase in actuarial liabilities	348 740 -25 0 062 21 75	348 736 -39 0 1,718 11,694 2,159	351 736 -42 0 1,349 12,187 2,235 0	355 757 -33 0 974 12,680 2,157	358 776 -26 0 880 12,860 2,184
Future income tax Bank customers' liabilities under acceptances Other liabilities 2 Total, equity 11 Share capital 2 Unitholders' equity Liability to policyholders Contributed surplus and other 1 Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue 9 Sales of goods and services 8 Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue 9 Operating expenses 8 Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Inabilities	-25 0 062 2 21 75	-39 0 1,718 11,694 2,159 0	-42 0 1,349 12,187 2,235 0	-33 0 974 12,680 2,157	-26 0 880 12,860 2,184
Bank customers' liabilities under acceptances Other liabilities 2 Total, equity 11 Share capital 2 Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0 062 2 21 75	0 1,718 11,694 2,159 0	0 1,349 12,187 2,235 0	0 974 12,680 2,157	0 880 12,860 2,184
Other liabilities Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Tincome statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Normal increase in actuarial liabilities)62 ? 21 75	1,718 11,694 2,159 0	1,349 12,187 2,235 0	974 12,680 2,157	880 12,860 2,184
Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurence claims incurred Annuity claims incurred Normal increase in actuarial liabilities	2 21 75	11,694 2,159 0	12,187 2,235 0	12,680 2,157	12,860 2,184
Share capital 2 Unitholders' equity	75	2,159 0	2,235 0	2,157	2,184
Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Dividend revenue, operating Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities		0	0		
Liability to policynolders Contributed surplus and other Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities		0	•		
Accumulated other comprehensive income Retained earnings 7 Income statement Operating revenue 9 Sales of goods and services 8 Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses 8 Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0		0	0	0
Retained earnings 7 Income statement Operating revenue Sales of goods and services Sales of services Sales of goods and services Sales or perations Sales of services Sales or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Sales of services	91	1,082	1,063	1,125	1,117
Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	-13	3	6	7	5
Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	868	8,451	8,882	9,391	9,553
Sales of goods and services nsurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization nsurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	CO B	9,099 B	9,015 B	9,219 B	0 100 B
Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Bepreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	1 68 B 120	9,099 b 8,840	9,015 B 8,764	9,219 b 8,970	9,188 B 8,939
Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0	0,040	0,704	0,970	0,939
Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	Ö	Ö	Ö	Ö	Ö
Gains or losses on sale of securities and other assets Other operating revenue Operating expenses 8 Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0	0	0	0	0
Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0	0	0	0	0
Operating expenses Depreciation, depletion and amortization linsurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	0	0	0	0	0
Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	248 1 84	259 8,422	251 8,363	249 8,548	249 8,498
Insurance claims incurred Annuity claims incurred Normal increase in actuarial liabilities	281	282	280	281	281
Annuity claims incurred Normal increase in actuarial liabilities	0	0	0	0	0
	0	0	0	0	0
nterest expense, operating	0	0	0	0	0
	0	0	0	0	0
_ ' 0_ ' .	203	8,140	8,083	8,267	8,217
Operating profit or loss		677 43	651	671 43	690 45
nterest and dividend revenue nterest expense on borrowing	6 84 44	43 107	43 95	43 96	45 95
Gains or losses	44	29	92	25	35
Profit before income tax		642	691	643	675
ncome tax	44 01	11 <u>7</u>	87	105	105
Equity in affiliates' earnings	44 01 32 559 12	7	7	7	7
Profit before extraordinary gains	44 01 32 559 12 7		640	544	577
Extraordinary gains or losses Net profit	44 01 32 5 59 12 7	531	610	^	0
Other comprehensive income	44 01 32 5 59 12 7 5 53 0	-1	0	0 544	
Comprehensive income	44 01 32 5 59 12 7			0 544 2	577 0

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 20-2 Repair, maintenance and personal services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	475 553 -133 281 6 54 -474 54 -10 0 0 -9 -4 0 0	-48 84 -91 65 4 -112 -48 -41 130 0 0 125 125 0 0	362 608 -304 280 -7 -95 -482 57 -59 0 -2 -17 -19 -1	456 539 -141 280 5 -49 -377 58 37 0 68 31 19 0	477 573 -160 281 5 46 -491 64 70 0 45 5 -5		
Mortgages Equity Total cash available	-5 0 465	0 5 83	-1 -40 302	-62 493	7 20 547		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-39 -34 -5 0 0 238 115 313	9 4 6 0 0 0 60 111 180 -97	-52 -56 4 0 0 0 219 110 277 25	73 54 16 3 2 2 2 34 102 409 85	138 39 97 3 2 1 266 96 501 46		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	9,141 684 553 553	9,044 677 531 530	9,095 651 610 610	9,209 671 544 544	9,148 690 577 577		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.0 0.9 2.3	-1.1 -1.1 -1.0	0.6 0.9 -3.8	1.3 1.1 3.0	-0.7 -0.9 2.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.5 19.7 0.970 11.5	7.5 18.2 0.936 10.9	7.2 20.0 0.887 12.0	7.3 17.2 0.861 10.6	7.5 18.0 0.850 11.0		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 21-1 Total, finance and insurance industries — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014
Balance sheet					
Total assets Cash and deposits	4,724,723 A 167,451	4,815,038 A 168,881	4,894,513 A 166,513	4,955,638 A 184,473	5,033,666 A 172,715
Accounts receivable and accrued revenue	107,495	104,448	110,229	107,079	110,528
Inventories	0	0	0	0	0
Investments and accounts with affiliates	468,262	482,189	469,413	470,556	479,245
Portfolio investments Loans	995,520 2,297,183	1,033,916 2,340,926	1,046,247 2,383,884	1,056,175 2.408.665	1,062,648 2.445.077
Mortgage	1,237,539	1,257,634	1,275,819	1,286,159	1,309,541
Non-mortgage	1,059,644	1,083,292	1,108,065	1,122,506	1,135,537
Allowance for losses on investments and loans	-9,576	-8,546	-9,759	-9,506	-10,312
Bank customers' liabilities under acceptances Capital assets, net	59,651 58,968	59,093 59,914	63,636 59,433	65,837 59,991	69,955 60,805
Other assets	579,830	574,219	604,918	612,370	643,066
Total liabilities	4,046,889	4,127,601	4,189,731	4,242,162	4,309,518
Deposits	2,084,264	2,132,615	2,190,047	2,219,644	2,260,523
Accounts payable and general liabilities	260,066	263,397	271,495	279,046	286,662
Accounts payable and accrued liabilities Loans and accounts with affiliates	172,932 195,349	168,870 195,435	179,819 197,026	173,897 192,678	179,913 195,115
Borrowings	348,230	347,512	343,123	348,159	350,564
Loans and other borrowings	107,013	105,473	108,763	110,048	113,192
Bankers' acceptances and paper	21,916	22,389	21,986	22,475	23,195
Bonds and debentures Mortgages	213,225 6,076	213,715 5,934	206,467 5,907	209,605 6,031	208,007 6,171
Future income tax	-3,761	-4,912	-4,943	-4,167	-4,466
Bank customers' liabilities under acceptances	59,405	59,113	64,126	66,330	69,965
Other liabilities	930,404	965,570	949,036	966,575	971,241
Total, equity	677,834	687,437	704,783	713,477	724,148
Share capital Unitholders' equity	307,101 0	307,885 0	309,916 0	309,131 0	308,719 0
Liability to policyholders	Ö	Ö	Ö	Ö	Ö
Contributed surplus and other	45,535	45,196	46,353	46,749	46,379
Accumulated other comprehensive income	3,801	7,535	13,286	11,084	11,084
Retained earnings Income statement	321,397	326,822	335,228	346,513	357,966
	80,460 A	84,610 A	89,232 A	89,220 A	91,305 A
Operating revenue Sales of goods and services	14,665	14,951	16,103	15,544	16,714
Insurers' premiums	18,775	19,502	18,887	19,034	19,397
Annuity considerations	1,585	2,340	1,948	1,864	1,910
Interest revenue, operating	28,262	28,472	29,793 4,195	29,897	30,453
Dividend revenue, operating Gains or losses on sale of securities and other assets	3,890 -951	4,578 -418	4, 195 -28	4,561 139	4,155 308
Other operating revenue	14,263	15,180	18,332	18,179	18,398
Operating expenses	58,089	62,076	69,999	67,670	68,821
Depreciation, depletion and amortization	2,188	2,311	2,260	2,355	2,248
Insurance claims incurred Annuity claims incurred	12,398 1,944	12,165 2,055	12,389 2,766	11,545 2,490	11,853 2,539
Normal increase in actuarial liabilities	-831	1,204	7,438	6,868	6,587
Interest expense, operating	6,771	6,981	6,641	6,650	6,736
Other operating expenses	35,632	37,360	38,504	37,762	38,871
Operating profit or loss Interest and dividend revenue	22,371 0	22,534 0	19,233 0	21,550 0	22,484 0
Interest and dividend revenue Interest expense on borrowing	4,610	4,497	4,101	3,985	3,979
Gains or losses	-1,438	-23	3,173	2,091	1,451
Profit before income tax	16,323	18,013	18,306	19,657	19,955
Income tax	2,956	3,568	3,429	3,596	3,348
Equity in affiliates' earnings Profit before extraordinary gains	1,639 15,005	2,100 16,544	1,902 16,779	2,191 18,251	2,098 18,705
Extraordinary gains or losses	-1	1 0,544 5	-3	10,251	10,705
Net profit	15,005	16,549	16,775	18,261	18,705
Other comprehensive income	643	858	5,230	-2,758	-884
Comprehensive income	15,647	17,408	22,005	15,503	17,821

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 21-2 Total, finance and insurance industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third	Fourth	First	Second	Third
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2014	2014	2014
	2013		lions of dollars	2014	2014
Statement of changes in financial position	-				
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax	18,447	45,630	-22,257	25,471	9,744
	15,256	13,186	16,953	18,369	19,265
	3,025	35,257	-38,340	7,630	-8,940
	2,547	2,380	2,616	2,710	2,609
	-528	-471	523	-78	49
Working capital Other non-cash items Prior period cash transactions Cash from financing activities	2,875	-3,528	-193	-2,763	99
	-1,869	36,877	-41,286	7,761	-11,698
	167	-2,813	-871	-528	-582
	32,223	44,075	62,119	29,515	49,801
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	33,337	48,143	59,280	29,476	41,944
	-837	-2,978	5,806	-4,606	1,577
	-2,594	-511	-4,696	4,882	1,962
	-2,343	-1,156	3,403	2,301	3,235
	-671	432	-423	494	118
Bonds and debentures Mortgages Equity Total cash available	595	437	-7,638	1,959	-1,563
	-176	-223	-39	128	171
	2,317	-579	1,730	-237	4,319
	50,671	89,705	39,862	54,986	59,545
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applications of cash ncrease or decrease in cash	15,633	89,590	40,507	28,497	56,650
	-4,152	9,342	-11,993	-1,372	11,776
	-568	36,859	11,195	8,230	5,724
	20,353	43,389	41,305	21,639	39,150
	16,514	20,312	17,353	10,589	23,325
	3,839	23,078	23,952	11,050	15,825
	1,265	1,599	740	1,716	2,474
	7,837	9,399	8,556	8,391	8,430
	24,735	100,588	49,802	38,604	67,554
	25,936	-10,882	-9,940	16,383	-8,009
Selected seasonally adjusted items					
Operating revenue	80,792	84,322	89,115	89,295	91,697
Operating profit	23,110	22,405	19,128	21,288	23,113
Profit before extraordinary gains	15,632	16,353	16,540	18,169	19,326
Net profit	15,631	16,358	16,536	18,179	19,326
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	3.8	4.4	5.7	0.2	2.7
	8.8	7.3	13.0	-2.8	0.8
	-6.9	-3.0	-14.6	11.3	8.6
Selected financial ratios					
Profit margin (%)	28.6	26.6	21.5	23.8	25.2
Return on equity (%)	9.2	9.5	9.4	10.2	10.7
Debt to equity (ratio)	0.802	0.790	0.766	0.758	0.754
Return on capital employed (%)	6.2	6.5	6.4	6.8	7.0

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 22-1 Non-depository credit intermediation — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014
		mill	ions of dollars		
Balance sheet					
Total assets	240,791 A 13,413	245,866 A 13,680	243,830 A 14,650	250,703 A	252,043 A 14,725
Cash and deposits Accounts receivable and accrued revenue	17,763	17,954	18,358	14,640 19,615	20,037
Inventories	0	0	0	0	0
Investments and accounts with affiliates	100,511	102,279	98,398	100,156	98,676
Portfolio investments	6,649	7,046	6,909	7,073	7,187
Loans Mortgage	87,765 23,149	89,972 24,168	90,835 25,309	94,441 27,590	96,675 28,502
Non-mortgage	64,616	65,804	65,526	66,852	68,173
Allowance for losses on investments and loans	-839	-849	-851	-825	-847
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	8,039	8,403	8,266	8,393	8,475
Other assets Total liabilities	7,490	7,381	7,265	7,210	7,115
Deposits	182,389 363	186,993 366	183,282 405	188,699 414	191,838 413
Actuarial liabilities of insurers	0	0	0	0	713
Accounts payable and accrued liabilities	5,814	5,563	5,435	5,733	6,236
Loans and accounts with affiliates	71,155	71,438	66,490	66,690	68,285
Borrowings	83,116	86,558	87,384	90,003	90,395
Loans and other borrowings	19,842	20,285	20,289	20,845	20,646
Bankers' acceptances and paper Bonds and debentures	20,372 42,411	20,827 44,950	20,351 46,257	20,958 47,692	21,659 47,582
Mortgages	491	496	487	508	507
Future income tax	653	628	539	1,136	1,179
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	21,288	22,440	23,030	24,725	25,329
Total, equity	58,402 40.151	58,873 40,961	60,547	62,003	60,205
Share capital Unitholders' equity	40,131	40,961	41,231 0	41,921 0	39,980 0
Liability to policyholders	Ö	ŏ	Ŏ	Ŏ	ŏ
Contributed surplus and other	3,692	3,561	3,795	4,135	4,059
Accumulated other comprehensive income	231	283	62	0	5
Retained earnings	14,327	14,068	15,459	15,948	16,160
Income statement					
Operating revenue	4,695 A	4,659 A 265	4,599 [₿] 236	4,927 A 285	4,935 A 295
Sales of goods and services Insurers' premiums	257 0	0	0	0	295
Annuity considerations	Ö	Ŏ	Ŏ	Ö	ő
nterest revenue, operating	2,446	2,487	2,252	2,470	2,475
Dividend revenue, operating	.82	125	102	117	99
Gains or losses on sale of securities and other assets	-187	-167	-100	-58	-68
Other operating revenue Operating expenses	2,096 2,361	1,950 2,380	2,108 2,535	2,113 2,691	2,134 2,690
Depreciation, depletion and amortization	647	577	685	720	692
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating Other operating expenses	101 1,614	103 1,699	109 1,740	109 1,861	109 1,890
Operating profit or loss	2,334	2,280	2,064	2,236	2,244
nterest and dividend revenue	_,00	0	0	0	_, 0
Interest expense on borrowing	1,168	1,239	984	1,039	1,026
Gains or losses	-370	-69	-22	-35	45
Profit before income tax	796	972	1,058 201	1,162 220	1,264 209
Income tax Equity in affiliates' earnings	131 43	172 27	37	220 11	209 46
Profit before extraordinary gains	708	827	895	953	1,101
Extraordinary gains or losses	0	0	0	13	0
Net profit	708	827	895	966	1,101
Other comprehensive income	79	71	47	17	11
Comprehensive income	787	898	942	983	1,112

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 22-2

Non-depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	3,386 667 2,636 646 -65 116 1,939 83 -673 -76 -188 -159	2,655 745 2,030 563 -139 94 1,512 -120 3,222 4 -318 3,190 312	2,318 890 1,312 685 -30 -349 1,006 116 1,297 39 -156 925 402	3,066 772 2,268 720 -34 -566 2,149 25 1,904 9 -120 1,152 267	2,638 905 1,630 691 -30 71 897 103 1,173 -1 1,387 -17 -86	
Bankers' acceptances and paper Bonds and debentures Mortgages Equity otal cash available	-711 471 3 -250 2,714	427 2,447 3 346 5,877	-476 1,013 -15 490 3,615	618 246 21 864 4,969	-30 88 -19 -1 -197 3,811	
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash ncrease or decrease in cash	222 -964 -85 1,271 1,548 -277 988 598 1,808 905	2,969 910 365 1,694 999 696 783 281 4,033 1,844	1,322 254 115 953 951 2 494 96 1,912	3,616 165 14 3,437 2,144 1,292 674 174 4,463 506	2,649 601 41 2,007 1,035 972 505 394 3,548 263	
Selected seasonally adjusted items						
Operating revenue Operating profit Profit before extraordinary gains Let profit	4,605 2,334 708 708	4,579 2,280 827 827	4,770 2,064 895 895	4,919 2,236 953 966	4,833 2,244 1,101 1,101	
Percentage change of selected seasonally adjusted items						
perating revenue perating expenses perating profit	2.3 -1.9 6.7	-0.6 1.2 -2.3	4.2 17.7 -9.5	3.1 -0.8 8.4	-1.8 -3.5 0.4	
elected financial ratios						
Profit margin (%) Leturn on equity (%) Debt to equity (ratio) Return on capital employed (%)	50.7 4.8 2.642 3.0	49.8 5.6 2.684 3.3	43.3 5.9 2.541 3.2	45.5 6.2 2.527 3.4	46.4 7.3 2.636 3.6	

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⁻ All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 23-1 Insurance carriers and related activities — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014
	2010		ions of dollars	2014	2014
Balance sheet					
Total assets	797,671 A	812,924 A	838,820 A	858,558 A	872,773 A
Cash and deposits	9,819	8,871	9,020	9,462	9,817
Accounts receivable and accrued revenue	30,761	29,396	29,502	31,203	31,522
Inventories	0	0	0	0	0
Investments and accounts with affiliates Portfolio investments	99,136 300,697	94,948 305,605	99,138 314,407	100,012 320,940	101,020 326,048
Loans	46,212	46,326	46,415	46,860	47,184
Mortgage	38,477	38,592	38,731	39,164	39,412
Non-mortgage	7,735	7,734	7,684	7,696	7,772
Allowance for losses on investments and loans	-149	-160	-147	-134	-131
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	15,381	15,552	15,277	15,382	15,591
Other assets	295,814	312,384	325,208	334,834	341,722
Total liabilities Deposits	647,837	661,255 8,748	682,545 8,788	700,036 8,939	711,371 8,972
Actuarial liabilities of insurers	8,688 260,066	263,397	271,495	279,046	286,662
Accounts payable and accrued liabilities	83,241	82,066	82,882	83,928	85,228
Loans and accounts with affiliates	17,581	13,766	14,213	14,267	14,271
Borrowings	14,836	15,032	15,164	15,442	15,588
Loans and other borrowings	6,319	6,238	6,270	6,333	6,337
Bankers' acceptances and paper	7	6	7	7	7
Bonds and debentures	7,706	7,966	8,061	8,234	8,270
Mortgages	804	822	827	868	975
Future income tax Bank customers' liabilities under acceptances	-1,936 0	-2,452 0	-2,312 0	-2,284 0	-2,343 0
Other liabilities	265,361	280,699	292,314	300,697	302,992
Total, equity	149,835	151.668	156,275	158,522	161,401
Share capital	66,063	64,551	64,495	64,357	64,558
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	7,067	7,100	6,994	7,029	7,061
Accumulated other comprehensive income	245	2,727	5,117	4,323	4,195
Retained earnings Income statement	76,460	77,290	79,669	82,813	85,588
Operating revenue	26,530 A	29,630 A	32,105 A	33,069 A	33,544 A
Sales of goods and services	1,413	1,475	1,438	1,588	1,601
Insurers' premiums	18,775	19,502	18,887	19,034	19,397
Annuity considerations	1,585	2,340	1,948	1,864	1,910
Interest revenue, operating	2,762	2,978	4,469	4,243	4,354
Dividend revenue, operating	592	954	683	675	688
Gains or losses on sale of securities and other assets	-958	-230	193	150	48
Other operating revenue Operating expenses	2,360 23,104	2,611 25,519	4,486 32,306	5,515 30,828	5,545 31,001
Depreciation, depletion and amortization	186	180	160	202	178
Insurance claims incurred	12,398	12,165	12,389	11,545	11,853
Annuity claims incurred	1,944	2,055	2,766	2,490	2,539
Normal increase in actuarial liabilities	-831	1,204	7,438	6,868	6,587
Interest expense, operating	46	45	48	49	49
Other operating expenses	9,360	9,872	9,505	9,675	9,794
Operating profit or loss	3,426	4,110	-201	2,241	2,543
Interest and dividend revenue Interest expense on borrowing	0 294	0 289	0 218	0 216	0 217
Gains or losses	-1,143	-83	3,150	1,921	1,361
Profit before income tax	1,989	3,738	2,731	3,947	3,687
Income tax	392	726	546	616	597
Equity in affiliates' earnings	598	980	677	984	984
Profit before extraordinary gains	2,195	3,993	2,862	4,315	4,074
Extraordinary gains or losses	-1	2	0	0	0
Net profit	2,194	3,995	2,862	4,315	4,074
Other comprehensive income	-95 2 000	686	1,450	-33 4 282	-397 2.677
Comprehensive income	2,099	4,681	4,312	4,282	3,677

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 23-2 Insurance carriers and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from non-affiliates Borrowings from affiliates	6,044 2,111 3,485 736 -339 742 2,346 448 -2,081 41 -981 -2,306 -1,318	6,351 3,521 3,122 696 -59 -119 2,604 -292 -5,333 60 -3,829 -108 -381	7,795 2,777 4,936 710 132 35 4,060 82 713 40 439 118	11,292 4,247 7,011 752 10 47 6,202 34 503 150 33 288 72	6,616 3,981 2,845 727 40 223 1,855 -209 596 28 153 112 -30
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	-1,316 0 -1,090 102 1,166 3,963	-361 0 257 17 -1,457 1,017	95 4 117 8,509	72 0 173 44 31 11,795	-30 0 36 106 303 7,213
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	1,914 -2,538 4,369 83 333 -250 245 1,332 3,491 472	-1,616 -6,067 4,544 -93 138 -231 727 2,892 2,004 -987	8,359 2,247 6,441 -329 -122 -207 222 1,734 10,314 -1,805	5,669 452 4,675 541 271 270 686 1,284 7,639 4,156	4,946 631 4,163 152 114 38 774 1,467 7,188 25
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	26,490 3,896 2,457 2,456	29,545 3,933 3,762 3,764	32,369 -99 2,973 2,973	32,990 2,042 4,217 4,217	33,472 2,888 4,315 4,315
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	8.4 24.9 -38.5	11.5 13.4 0.9	9.6 26.8 -102.5	1.9 -4.7 2,166.9	1.5 -1.2 41.4
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	14.7 6.6 0.216 5.8	13.3 9.9 0.190 9.0	-0.3 7.6 0.188 6.8	6.2 10.6 0.187 9.3	8.6 10.7 0.185 9.3

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 24-1 Activities related to credit intermediation — Balance sheet and income statement

	Third	Fourth	First	Second	Third
	quarter 2013	quarter 2013	quarter 2014	quarter 2014	quarter 2014
	2013		ons of dollars	2014	2014
Balance sheet					
Total assets	68,083 A	68,305 A	73,937 A	74,803 A	75,114 A
Cash and deposits	3,580	3,543	3,797	4,480	4,186
Accounts receivable and accrued revenue	2,250 0	2,197 0	2,138 0	2,245 0	2,233 0
Inventories Investments and accounts with affiliates	3,131	3,166	2,992	4,331	4,396
Portfolio investments	27,868	26,530	29,581	28,457	28,952
Loans	23,469	25,724	26,723	27,513	27,558
Mortgage	3,021	3,049	2,933	2,878	2,721
Non-mortgage	20,448	22,675	23,790	24,635	24,837
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	-103 0	-92 0	-95 0	-95 0	-96 0
Capital assets, net	417	438	461	467	475
Other assets	7,471	6,798	8,339	7,405	7,410
Total liabilities	59,784	59,699	64,723	65,100	65,231
Deposits	42,874	43,901	45,687	47,883	48,074
Accounts payable and account liabilities	0	0 2,862	0 4 100	0	0 3 559
Accounts payable and accrued liabilities Loans and accounts with affiliates	3,113 1,413	1,493	4,188 1,479	3,411 1,487	3,558 1,459
Borrowings	5,794	5,639	5,424	6,019	5,978
Loans and other borrowings	2,720	2,783	2,741	2,949	2,938
Bankers' acceptances and paper	42	43	40	43	43
Bonds and debentures	2,719	2,561	2,402	2,799	2,771
Mortgages Future income tax	314 104	252 179	242 191	228 187	226 186
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	6,486	5,626	7,753	6,113	5,976
Total, equity	8,299	8,606	9,215	9,703	9,884
Share capital	5,043	5,032	5,484	5,761	5,741
Unitholders' equity	0	0	0	0	0 0
Liability to policyholders Contributed surplus and other	297	235	221	268	294
Accumulated other comprehensive income	-16	115	119	114	108
Retained earnings	2,975	3,224	3,390	3,560	3,740
Income statement					
Operating revenue	1,553 A	1,688 A	1,665 A	1,630 A	1,629 A
Sales of goods and services Insurers' premiums	389 0	397 0	404 0	391 0	387 0
Annuity considerations	Ö	ő	ő	ő	ő
Interest revenue, operating	320	331	327	336	342
Dividend revenue, operating	7	7	9	7	7
Gains or losses on sale of securities and other assets	-345 4 494	-360	-312	-315	-331
Other operating revenue Operating expenses	1,181 1,222	1,312 1,238	1,238 1,228	1,211 1,217	1,226 1,220
Depreciation, depletion and amortization	38	37	39	40	39
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating Other operating expenses	168 1,016	171 1,029	175 1,013	185 993	187 995
Operating profit or loss	330	450	437	413	409
Interest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	99	80	84	68	70
Gains or losses	29	24	-12	8	6
Profit before income tax Income tax	260 59	394 71	341 61	352 51	345 60
Equity in affiliates' earnings	15	17	6	15	10
Profit before extraordinary gains	216	340	286	316	295
Extraordinary gains or losses	0	0	0	0	0
Net profit	216	340	286	316	295
Other comprehensive income	-4 242	-9 222	8	-30	-12
Comprehensive income	212	332	294	286	283

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 24-2 Activities related to credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014	
	millions of dollars					
statement of changes in financial position						
ash from operating activities	700	-61	1,275	-6	423	
Net profit	251	345	332	345	325	
Non-cash items	446	47	943	-356	84	
Depreciation, depletion and amortization	38 16	33 -6	39	40 -1	39 1	
Future income tax Working capital	41	-305	-2 110	-1 69	27	
Other non-cash items	351	-305 325	795	-464	17	
Prior period cash transactions	3	-453	1	- 4 04 5	14	
ash from financing activities	-284	921	2,316	3,178	173	
Increase in deposits	-29	1,027	1,924	2,196	190	
Borrowings from affiliates	15	4	6	29	-45	
Borrowings from non-affiliates	-256	-217	-126	623	-31	
Loans and other borrowings	195	-36	36	210	-3	
Bankers' acceptances and paper	0	1	-3	3	0	
Bonds and debentures	-377	-110	-160	407	-28	
Mortgages	-74	-71	0	2	-1	
Equity	-14	107	511	330	59	
otal cash available	416	860	3,591	3,173	596	
pplications						
ash applied to investment activities	1,019	898	4,390	1,587	889	
Investments in affiliates	-249	14	-138	1,347	25	
Portfolio investments	182	-1,193	3,465	-707	860	
Loans	1,085	2,077	1,063	948	4	
Mortgage loans	-381	55	-51	-63	-150	
Non-mortgage loans	1,466	2,023	1,114	1,011	154	
ash applied to fixed assets	61	6	68	38	34	
ash applied to dividends	5	8	21	15	61	
otal applications of cash ocrease or decrease in cash	1,085 -669	913 -53	4,479 -888	1,640 1,533	985 -389	
elected seasonally adjusted items				·		
perating revenue	1,553	1,688	1,665	1,630	1,629	
perating profit	330	450	437	413	409	
rofit before extraordinary gains	205	347	287	318	289	
et profit	205	347	287	318	289	
ercentage change of selected seasonally adjusted items						
perating revenue	-2.3	8.7	-1.3	-2.1	0.0	
perating expenses	2.3	1.3	-0.8	-0.9	0.3	
perating profit	-16.2	36.3	-2.9	-5.7	-0.9	
elected financial ratios						
rofit margin (%)	21.3	26.7	26.3	25.3	25.1	
eturn on equity (%)	9.9	16.1	12.4	13.1	11.7	
ebt to equity (ratio)	0.868	0.829	0.749	0.774	0.752	
eturn on capital employed (%)	7.3	10.5	8.0	8.9	8.3	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 25-1 Depository credit intermediation — Balance sheet and income statement

Third	Fourth	First	Second	Third guarter
2013	2013	2014	2014	2014
	mi	llions of dollars		
				3,360,119 A 79,946
6,673	6,363	6,932	6,290	6,855
142 212	156 276	120 150	122.025	142.151
				142,151 549,216
2,118,513	2,157,396	2,198,343	2,218,558	2,252,104
				1,226,357
,				1,025,747 -9,012
59,651	59,093	63,636	65,837	69,955
10,977	11,284	10,651	10,643	10,765
				258,135
				3,105,394 2,203,064
0	0	0	0	0
15,058	13,896	14,773		15,026
				24,590 190,083
		45,775		47,837
0	0	0	0	0
				140,899
				1,347 -4,108
59,405	59,113	64,126	66,330	69,965
605,734	624,885	591,163	606,259	606,775
				254,726 99,532
0	0	0	0	0
0	0	0	0	0
				7,270 6,576
				141,348
32,420 A	32,540 A	33,880 A	32,935 A	34,961 A
				8,468
			-	0
20,977	20,917	20,831	20,986	21,515
866	997	850	930	971
				19 3,983
22,155	23,149	23,396		24,256
668	737	702	725	679
				0
0	0			0
6,392	6,588	6,241	6,243	6,332
		16,452		17,246
				10,705 0
-		2,083	1,962	1,991
-5	-2	-7	-12	-14
				8, 698
				1,638 184
6,363	5,459	6,664	6,160	7,244
0	0	0	0	0
6,363	5,459	6,664	6,160	7,244
579	-20	3,615	-2,869	-545
	quarter 2013 3,169,259 A 81,885 6,673 0 142,213 515,039 2,118,513 1,160,452 958,061 -8,267 59,651 10,977 242,569 2,931,810 2,032,340 0 15,058 23,880 198,471 44,756 0 152,122 1,594 -3,078 59,405 605,734 237,450 99,682 0 0 8,038 3,246 126,483 32,420 A 7,338 0 0 20,977 866 110 3,125 22,155 668 0 0 0 6,392 15,096 10,264 0 0 6,392 15,096 10,264 0 0 2,386 -5 7,872 1,698 6,363	quarter 2013 quarter 2013 3,169,259 A 81,885 81,822 6,673 6,363 0 0 0 142,213 156,376 515,039 547,882 2,118,513 2,157,396 1,160,452 1,179,206 958,061 978,190 8,267 -7,225 59,651 59,093 10,977 11,284 242,569 220,578 2,931,810 2,994,463 2,032,340 2,079,600 0 0 15,058 13,896 23,880 26,039 198,471 194,756 44,756 43,421 0 0 0 0 152,122 149,933 1,594 1,401 -3,078 -3,826 59,405 59,113 605,734 624,885 237,450 239,105 99,682 100,430 0 0 0 8,038 6,990 3,246 4,258 126,483 127,427 32,420 A 7,338 7,174 0 0 0 0 0 0 8,038 6,990 3,246 4,258 126,483 127,427 32,540 A 7,378 7,174 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	quarter 2013 quarter 2014 quarter 2014 3,169,259 A 81,885 81,882 76,587 6,673 6,363 6,363 6,932 0 0 0 142,213 156,376 139,150 515,039 547,882 540,138 2,118,513 2,157,396 2,198,343 1,160,452 1,179,206 1,195,878 958,061 978,190 1,002,465 -8,267 -7,225 -8,444 59,651 59,093 63,636 10,977 11,284 10,651 242,569 220,578 235,726 2,931,810 2,994,463 3,017,074 2,032,340 2,079,600 2,135,167 0 0 0 0 0 0 0 152,122 149,933 144,773 23,880 26,039 27,323 198,471 194,756 188,376 44,756 43,421 45,775 0 0 0 0 0 0 152,122 149,933 141,294 1,594 1,401 1,308 -3,078 -3,826 -3,853 59,405 59,113 64,126 605,734 624,885 591,163 237,450 239,105 245,644 99,682 100,430 98,884 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Quarter 2013 Quarter 2014 2014 2014

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 25-2 Depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities	2,763	33,043	-34,829	8,838	-4,901	
Net profit	6,363	5,459	6,664	6,160	7,229	
Non-cash items	-3,514	27,928	-41,131	2,618	-12,087	
Depreciation, depletion and amortization	668	737	702	725	679	
Future income tax	-282	-334	362	-1 <u>11</u>	4	
Working capital	833	-1,115	27	79	-3	
Other non-cash items	-4,733	28,639	-42,223	1,926	-12,767	
Prior period cash transactions	-86	-344	-362	61	-42	
Cash from financing activities	34,594	44,293	50,932	23,726	45,067	
Increase in deposits	33,508	47,261	56,971	27,241	41,884	
Borrowings from affiliates	190	1,193	1,713	-2,342	-40	
Borrowings from non-affiliates	954	-3,706	-6,401	624	740	
Loans and other borrowings	-460	-1,325	2,333	-609	2,328	
Bankers' acceptances and paper	0	0	0	0	0	
Bonds and debentures	1,660 -246	-2,189 -193	-8,639 -94	1,206 26	-1,601 13	
Mortgages Equity	-240 -59	-193 -455	-9 4 -1.352	-1.797	2.483	
otal cash available	37,356	77,336	16,103	32,565	40,167	
Applications						
Cash applied to investment activities	12,499	83,751	16,799	24,318	41,617	
Investments in affiliates	2,740	13,873	-17,223	-5,953	8,549	
Portfolio investments	-3,756	31,304	-7,171	10,285	-1,121	
Loans	13,514	38,574	41,193	19,986	34,188	
Mortgage loans	14,544	18,949	16,332	8,148	22,209	
Non-mortgage loans	-1,030	19,625	24,860	11,838	11,979	
Cash applied to fixed assets	56	742	-199	435	550	
Cash applied to dividends	3,787	4,046	4,009	4,243	4,099	
Total applications of cash	16,342	88,539	20,609	28,996	46,265	
ncrease or decrease in cash	21,015	-11,204	-4,506	3,569	-6,099	
elected seasonally adjusted items						
Operating revenue	32,420	32,540	33,880	32,935	34,961	
Operating profit	10,264	9,391	10,485	9,832	10,705	
Profit before extraordinary gains	6,363	5,459	6,664	6,160	7,244	
let profit	6,363	5,459	6,664	6,160	7,244	
ercentage change of selected seasonally adjusted items						
Operating revenue	0.3	0.4	4.1	-2.8	6.2	
Operating expenses	-1.2	4.5	.1.1	-1.2	5.0	
perating profit	3.6	-8.5	11.6	-6.2	8.9	
elected financial ratios						
rofit margin (%)	31.7	28.9	31.0	29.8	30.6	
Return on equity (%)	10.7	9.1	10.8	10.0	11.4	
Debt to equity (ratio)	0.936	0.923	0.878	0.867	0.843	
Return on capital employed (%)	7.2	6.2	7.2	6.7	7.6	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 26-1 Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

	Third quarter	Fourth quarter	First quarter	Second quarter	Third quarter
	2013	2013 mill	2014 lions of dollars	2014	2014
Balance sheet					
Total assets	448,918 A	454,376 A	475,208 A	465,898 A	473,616 A
Cash and deposits	58,755	60,966	62,459	62,381	64,041
Accounts receivable and accrued revenue	50,048	48,537	53,300	47,726	49,882
Inventories Investments and accounts with affiliates	0 123,269	0 125,420	0 129,735	0 132,122	0 133,002
Portfolio investments	145,266	146,852	155,212	149,264	151,244
Loans	21,225	21,508	21,568	21,293	21,558
Mortgage	12,441	12,619	12,968	12,376	12,550
Non-mortgage	8,784	8,889	8,600	8,917	9,008
Allowance for losses on investments and loans	-218	-221	-223	-225	-226
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net Other assets	24,154 26,487	24,236 27,078	24,777 28,380	25,106 28,232	25,498 28,683
Total liabilities	225,070	225,191	242,106	229,915	235,684
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	65,705	64,484	72,541	67,723	69,865
Loans and accounts with affiliates	81,320	82,699	87,522	85,279	86,510
Borrowings	46,012	45,527	46,774	47,379	48,520
Loans and other borrowings	33,376 1,495	32,746 1,513	33,689 1,589	34,438 1,468	35,435 1,486
Bankers' acceptances and paper Bonds and debentures	8,267	8,305	8,454	8,380	8,484
Mortgages	2,874	2,962	3,043	3,093	3,115
Future income tax	497	561	492	754	620
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	31,535	31,920	34,777	28,780	30,169
Total, equity	223,848	229,185	233,102	235,983	237,931
Share capital	96,162 0	96,910 0	99,823 0	99,921 0	98,908 0
Unitholders' equity Liability to policyholders	0	0	0	0	0
Contributed surplus and other	26,441	27,310	28,183	28,126	27,694
Accumulated other comprehensive income	94	152	273	303	199
Retained earnings	101,152	104,813	104,824	107,633	111,131
Income statement					
Operating revenue	15,263 B	16,093 B	16,982 ^C	16,659 B	16,237 B
Sales of goods and services	5,266	5,640	6,252	5,979	5,963
Insurers' premiums Annuity considerations	0	0 0	0 0	0 0	0
Interest revenue, operating	1,757	1,758	1,914	1,861	1,767
Dividend revenue, operating	2,343	2,496	2,551	2,832	2,390
Gains or losses on sale of securities and other assets	428	370	177	342	640
Other operating revenue	5,501	5,829	6,089	5,643	5,510
Operating expenses	9,246	9,791	10,535	9,831	9,653
Depreciation, depletion and amortization Insurance claims incurred	649 0	780 0	673 0	668 0	660 0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	ŏ	ő	ő	ő	0
Interest expense, operating	63	74	68	64	59
Other operating expenses	8,546	8,936	9,793	9,098	8,947
Operating profit or loss	6,017	6,302	6,448	6,828	6,583
Interest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	663	699 108	732 64	700 209	675 53
Gains or losses Profit before income tax	52 5,406	108 5,712	5,7 80	6,337	5,962
Income tax	5, 400 677	652	721	772	3, 302 844
Equity in affiliates' earnings	794	866	1,012	943	873
Profit before extraordinary gains	5,524	5,925	6,072	6,508	5,992
Extraordinary gains or losses	0	2	-3	-4	0
Net profit	5,524	5,927	6,068	6,504	5,992
Other comprehensive income	84 5 607	130	110	157	59 6 050
Comprehensive income	5,607	6,058	6,178	6,661	6,050

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- Figures may not add due to rounding.

Table 26-2
Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	5,555 5,863 -28 459 142 1,144 -1,772 -281 667 -107 127 -828 -838 40	3,643 3,115 2,131 351 66 -2,084 3,799 -1,603 973 -208 -29 330 273	1,183 6,290 -4,399 479 62 -15 -4,925 -708 6,861 307 3,803 787 614 56	2,281 6,845 -3,911 474 57 -2,392 -2,051 -654 204 -121 -2,206 2,196 2,361 -127	4,967 6,826 -1,411 474 35 -220 -1,700 -447 2,792 -158 121 1,158 1,026 30
Bonds and debentures Mortgages Equity Total cash available Applications	-69 39 1,474 6,221	31 21 880 4,616	53 64 1,963 8,044	-74 36 335 2,485	49 54 1,670 7,760
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage Ioans Non-mortgage Ioans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-21 -3,142 -1,278 4,399 470 3,929 -85 2,115 2,009 4,212	3,587 613 1,838 1,136 171 965 -660 2,172 5,099 -483	9,637 2,867 8,345 -1,575 242 -1,817 155 2,696 12,487 -4,443	-6,693 2,617 -6,037 -3,273 89 -3,362 -118 2,676 -4,135 6,620	6,549 1,969 1,781 2,799 118 2,682 611 2,408 9,568 -1,808
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	15,724 6,285 5,900 5,900	15,970 6,350 5,958 5,960	16,431 6,241 5,721 5,718	16,821 6,765 6,522 6,518	16,801 6,866 6,377 6,377
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	5.0 5.2 4.7	1.6 1.9 1.0	2.9 5.9 -1.7	2.4 -1.3 8.4	-0.1 -1.2 1.5
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	40.0 10.5 0.569 7.2	39.8 10.4 0.559 7.3	38.0 9.8 0.576 6.9	40.2 11.0 0.562 7.7	40.9 10.7 0.568 7.2

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Survey Description

Description and use of the data

The data collected by the Quarterly Financial Statistics for Enterprises program comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet, revenue and expense items as reported on a quarterly income statement and elements of Other Comprehensive Income, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises program serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Survey of Financial Statements data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the Quarterly Financial Statistics for Enterprises program data in measuring corporate financial activity with non-residents.

Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1

Calendar quarter for publication

Quarter	Includes fiscal quarters ending in:					
First	January	February	March			
Second	April	May	June			
Third	July	August	September			
Fourth	October	November	December			

Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed below from largest to smallest:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. However, regulated industries may follow practices and definitions determined by the regulators. These practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. Starting on January 1, 2011, the Canadian Institute of Chartered Accountants Accounting Handbook contains both International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE).

Scope

The financial items presented in this publication are those included in the following accounts or statements:

- Balance Sheet
- Income Statement
- The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

Industrial classification

Quarterly financial statistics for the first quarter of 2010 and onward are based on the 2012 North American Industry Classification Systems (NAICS). For the period prior to the first quarter of 2010, the financial statistics are based on the 2007 NAICS.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS code should be assigned to a statistical enterprise, the NAICS code is determined for each establishment belonging to the statistical enterprise. The NAICS code representing the largest value-added is then assigned to the statistical enterprise. The NAICS classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS, such an enterprise is classified to the individual NAICS code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2012. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation**

Fitle Control of the	Enterprise category code	NAICS Canada 2012 codes included
Agriculture, forestry, fishing and hunting	11	11
Dil and gas extraction and support activities	21C	211, 213
Mining and quarrying (except oil and gas)	212	212
Jtilities	22	22
Construction	23	23
Manufacturing	31-33	31, 32, 33
Vholesale trade	41	41
Retail trade	44-45	44, 45
ransporation and warehousing	48-49	48, 49
nformation and cultural industries	51	51
Real estate and rental and leasing companies	53	53
Professional, scientific and technical services	54	54
Administrative and support, waste management and remediation services	56	56
Educational, health care and social assistance services	61-62	61, 62
Arts, entertainment and recreation	71	71
Accommodation and food services	72	72
Repair, maintenance and personal services	81A	811, 812
Ion-depository credit intermediation	5222	5222
nsurance carriers and related activities	524	524
Activities related to credit intermediation	5223	5223
Depository credit intermediation	5221	5221
Securities, commodity contracts, and other financial investments and related activities	523	523

Deriving the estimates

The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire (the Quarterly Survey of Financial Statements). Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the most detailed industry aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the most detailed industry aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component.)

Text table 1
Take-none component percentage table, total assets

	Second quarter 2014			Third quarter 2014			
	Take-none component	Total	Proportion	on Take-none Tota component		Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	1,090,068 889,072 200,996	9,140,075 4,184,437 4,955,638	11.9 21.2 4.1	1,096,986 893,055 203,931	9,259,772 4,226,106 5,033,666	11.8 21.1 4.1	

Text table 2
Take-none component percentage table, total operating revenues

	Second quarter 2014			Third quarter 2014			
	Take-none component	Total	Proportion	Take-none component	Total	Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	238,711 229,315 9,396	924,125 834,906 89,220	25.8 27.5 10.5	241,913 232,481 9,432	935,088 843,783 91,305	25.9 27.6 10.3	

Specific industry detail of the take-none tables can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The program is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

Imputation

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes, holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

Data quality

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the most detailed industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the most detailed industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

Response rate is:

Figure 1

Response rate

Complete + partial response

Complete + partial response + non-response

Text table 3 Sample response rates for all enterprises

	Quarter								
	Third quarter 2012	Fourth quarter 2012	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014	Second quarter 2014	Third quarter 2014
	percent								
Response rate Asset response rate Operating revenue response rate Weighted asset response rate Weighted operating revenue response rate	74.0 89.0 91.4 86.7 89.2	76.2 92.7 91.0 90.8 88.6	73.6 90.8 88.7 88.8 85.5	69.6 88.3 86.1 86.1 82.8	65.3 85.1 82.0 83.0 78.3	60.8 81.5 77.8 78.8 75.3	61.5 84.1 79.7 81.0 75.3	56.5 81.7 77.1 78.2 71.9	38.4 70.0 62.4 65.8 56.3

Specific industry detail of the response rate table can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totalling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Figure 2

Data response rate for assets

Total assets from completed responses + total assets from partial responses

Total assets from completed responses + total assets from partial responses + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

Figure 3

Weighted data response rate for assets

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses + total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

Publication data produced according to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants may not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). A particular issue arising on January 1, 2011 is the adoption by Canadian enterprises of new Canadian GAAP, namely International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE) that could potentially create inconsistencies in concepts and treatments when compared to Canadian GAAP used until December 31, 2010. As a result, caution should be used when comparing balance sheet, income statement data and ratios over time and across industries.

Disclosure control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the *Statistics Act* that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

Definitions of financial ratios

Debt to equity

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

Formula

Debt to equity:

Figure 4

Debt to equity

Debt to equity =
$$\frac{\text{Borrowings} + \text{loans and accounts with affiliates}}{\text{Total equity}}$$

Profit margin

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

Formula

Profit margin:

Figure 5

Operating Profit Margin

Operating profit margin =
$$\frac{\text{Operating profit (S. A.)} \times 100}{\text{Total operating revenue (S. A.)}}$$

Return on equity

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

Formula

Return on equity:

Figure 6

Return on equity

Return on equity = $\frac{\text{Profit before extraordinary gains (S. A.)} \times 4 \times 100}{\text{Total equity}}$

Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

Formula

Return on Capital Employed:

Figure 7

Return on capital employed

Return on capital employed

 $= \frac{\text{(Profit before extraordinary gains + Interest on borrowings net of tax)(S. A.)} \times 4 \times 100$

Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.